

Coronavirus

In order to deal with the current exceptional Coronavirus pandemic we have had to make changes across our services, working closely with guidance from the UK and Scottish Governments. You will have received a letter from us about these changes.

The health, safety and wellbeing of our residents, tenants and staff is our number 1 priority at this time. Please follow the latest government and NHS guidance in this regards, particularly in relation to social distancing and self-isolating as required. If you are looking for further information regarding Coronavirus visit [nhsinform.scot](https://nhs.uk/inform-scot) or call the National Helpline 0800 028 2816.

Our staff are here to help and will continue to contact our tenants regularly for the foreseeable future but please do not hesitate to contact us to let us know if you are having difficulty getting anything that you need and we will try to assist. Most of this edition of Newspoint was drafted before we were in a position to wholly understand the impact, which the measures we are now living with, would have on all our lives. We decided that we would send this edition out anyway. We are planning another edition of Newspoint shortly, which will focus on a range of issues, which may be challenging us during this difficult time.

This is a very uncertain time for us all, but please be reassured that we will be here to respond.

Our contact details are on this page of the newsletter.



URGENT REMINDER

Are you in receipt of Universal Credit?



A reminder to those tenants who are receipt of Universal Credit Please remember to keep checking the "To do list" of your online journal. You will receive an entry to advise Universal Credit of the annual rent increase.

You can do this from 1st April 2020, please ensure it is reported as soon as possible or you may lose some money.

If you are unsure how to do this then please contact us.



Emergency Contacts and Office Opening Hours over the Easter Holiday

Office Closed

Friday 10 April 2020
Monday 13 April 2020

If you have an emergency when the office is closed either

Telephone

0800 783 3615

Or pull your emergency cord for your alarm call system

Standard Opening Hours Contact Information

4 South Oswald Road
Edinburgh
EH9 2HG
t: 0131 668 4247
e: admin@viewpoint.org.uk
w: www.viewpoint.org.uk

Office Opening Hours
Monday, Tuesday and Thursday:
9am – 5pm
Wednesday: 10am – 5pm
Friday: 9am – 4.30pm

Ways to Report a Repair
• Freephone: 0800 345 7347
• e: repair@viewpoint.org.uk
• w: www.viewpoint.org.uk

If you have an emergency when the office is closed, pull the cord of your alarm call system or call **0800 783 3615**

One Year On A letter from Jean Gray, Chief Executive

I cannot believe it's nearly one year since I took up my post as CEO of Viewpoint Housing Association. How time flies... so I feel this is the right time to give you, our tenants, residents and customers an update of what we have been doing in the last year.

On my arrival, as those of you who attended the Tenants' Conference know, I took time to review what we were doing well and what we were not doing so well. Clearly some of the issues could be addressed quicker than others and for that part I am pleased to say that we have made positive changes in how we do things particularly around our voids; our arrears and in dealing with complaints. It has also been exciting to see more involvement from our tenants with the evolution of both the Lothian and Fife Tenants Groups as well as many of you continuing to get involved in our consultation sessions reviewing policies, service improvements and performance.

However, as many of you will know making significant change in service delivery requires planning, commitment and time. It is also a necessity for the organisation to have a clear direction on what it is we want to achieve.

As a priority, it was important that the Executive Team and Leadership Teams took time to review the business objectives that are required for the coming year 2020/21.

We have written our new Strategic Plan and we have agreed the key strategic objectives that are planned to take effect from 1 April 2020. The budget has been approved accordingly and aligns with what we aim to do in the next year. The Strategic Plan will be available for you to view on our website within the next few weeks.

As part of this planning, we need to make sure that we have the right capabilities in the organisation to deliver our objectives: we need the right skills, knowledge and experience within our teams to ensure we deliver what we have committed to delivering.

To do this, we engaged the expertise of an external consultant to help us in the process of what is called "organisation design" – this helped us identify the skills we currently have and the skills we will need for the future.

Through this process, we have already put in place key roles within the Business Support Team and our priority is now to focus on the Assets Team.

As you may be aware, there has been a number of changes within the Assets Team recently. Simon Haile took on the role of Head of Assets in September and has been reviewing the service and steadily making some changes. More recently two members of staff left who were on temporary contracts and one member of staff resigned from their position. Rather than replace these posts immediately, we took the decision to take the time to review the whole team and think about what roles we need to deliver our Asset Management Strategy, which has a commitment to invest £5m per annum over the next 3 years in our existing housing stock.

This process will take time, we need to put new roles in place, induct and train existing and new staff members and therefore it is important that you are fully aware of the current situation and that we make sure that your expectations of the Assets team is realistic at this time. Given that we have three vacancies within the team now, our staff are working together to continue to deliver our repairs and maintenance services but it is important that you are aware that some capital and planned works could be delayed in the short term. However, this is only until the team is back to full capacity and I can assure you that there is a 100% commitment to deliver our strategic outcomes for Assets with our first commitment identified for the next 12 months and then further agreed expenditure for the next 3 years.

Many of you will be aware of the Energy Efficiency Standards for Social Housing (EESHS) so replacement heating is a priority and we are currently reviewing the age and condition of our systems. There is an ongoing replacement of our fire alarms, which will continue in the next year. We are also in the process of appointing our Repairs & Maintenance Contractor for the next 3 years so we are confident that we will continue to deliver our reactive maintenance to a high standard. Understandably, many of you have asked to see our planned maintenance programme and what is being done where. We are currently finalising this and will be able to share soon.

Also following on from organisational design we wish to review our Housing Support Service to ensure that the functions are delivering the best services and outcomes for our tenants and residents. Esther and her team will be leading on this in the coming months.

This is an exciting time for all of us at Viewpoint as we think about the design of our organisation going forward, to have teams and people in place that are able to deliver the best services for you, our customers, residents and tenants. Our staff have worked incredibly hard this year and are very much part of our ongoing service improvements; however I know that some of you are still frustrated in relation to our customer services. I can be honest to say there has been a lot to do in the last year, we are committed

to the changes and we continue to learn from what we have not been doing very well.

I thank you for patience as we make the changes that we need to within the organisation with the aim that we will continue to improve; deliver what we say we will and communicate better with you all if things aren't going according to plan.

No More 'Joy in Later Years'

An opportunity to change our vision and win £100 for a charity of your choice

At our Tenants' Conference many of you voiced your opinion on our current Vision 'Joy in later Years' and were unanimous that we should change this. Our staff and our Board have also echoed this view and therefore we are now giving you the opportunity, our tenants and residents, as well as our staff and our Board to submit what you think Viewpoint's Vision should be in the future. Once the Vision is agreed, we will then look at our branding.

We hope to be able to launch our new Vision at the next Tenants' Conference later in the year.

So if you think 'Joy in later Years' isn't the right vision then please submit your suggestion on the enclosed form and return in the envelope provided by **Thursday 30 April 2020**.

It is our intention to convene a selection panel consisting of tenants, residents, staff and Board representatives. As CEO, I will collate the suggestions and will also be part of the selection panel.

If your Vision statement is selected as the winner then Viewpoint will donate £100 to the charity of your choice.

So get involved, share your thoughts on what our Vision should be as we continue to change, focus on our service delivery, remain caring and committed and become the organisation you want us to be.

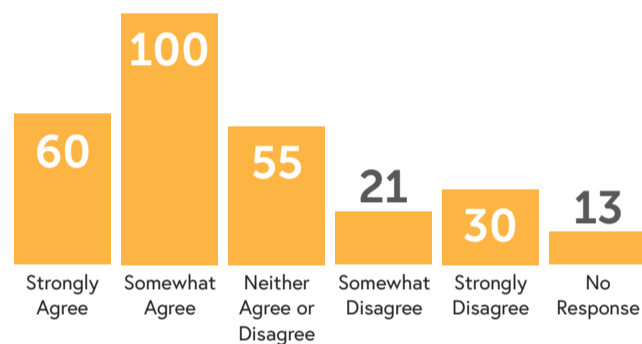
VIEWPOINT
joy in later years

Rent and Service Charge Changes Agreed for 2020/2021

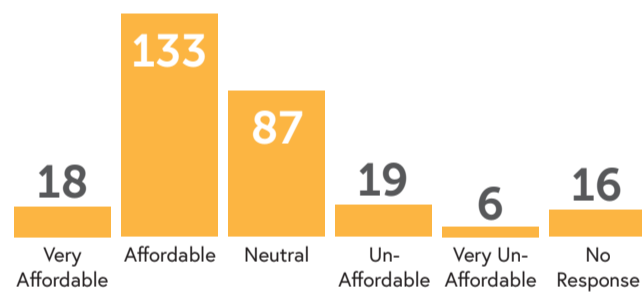
Thanks to all of you who provided feedback as part of our rent and service charge consultation at the end of last year and earlier this year.

286 of you completed the survey (21.2%) and a full report was provided to Viewpoint's Board

Do you agree that a rent increase is necessary to maintain service and investment in our stock?



Do you feel your rent is affordable?

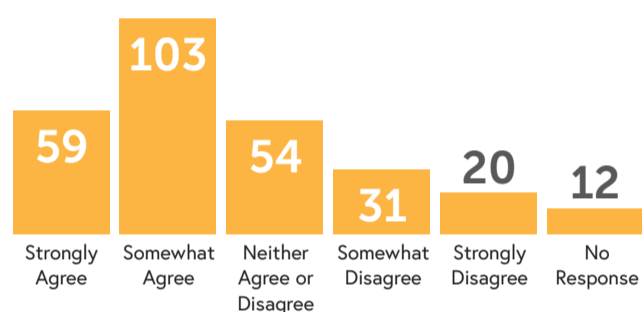


in February. There is a summary of the report on our website and if you wish to see the full report please contact us and we will send you a copy.

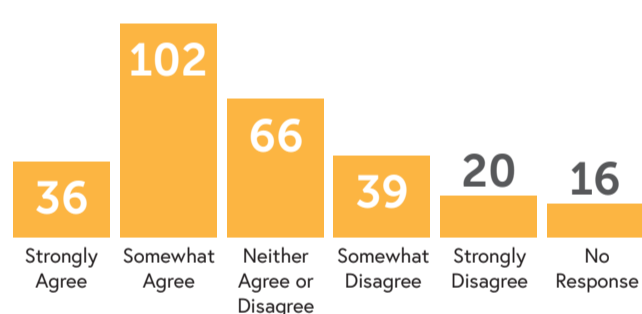
You should all now have received a letter detailing your rent and service charges from 1 April this year.

Here is the feedback from the questions we asked from our 279 renters who responded to the questionnaire:

Do you feel you get value for money from Viewpoint?



The service charges are fair and affordable



Age Scotland Switched Off Campaign Campaigning to Save Free TV Licences



As you are aware the BBC is considering removing free TV licences for the over 75s.

Age Scotland say that:

Removing older people's access to TV would be an unthinkable cruel blow when many are already facing huge challenges. Half of all over 75s are living with a disability, and many rely on their TV for companionship and entertainment.

Age UK launched an online petition which they have submitted to Downing Street to save free TV licences. The petition had 634,334 signatures. If you did not sign the petition you can still write to your MP either directly or through the age UK website at www.campaigns.ageuk.org.uk

Hopefully the proposal will not go through and the over 75s will retain their free TV licence.

The BBC have announced that because of the coronavirus situation the decision will now be delayed until 1 August 2020.

GOOD NEWS!

Reduction in Communal Heating and Hot Water Charges

Given the rising cost of utilities we are delighted that we were able to reduce the service charges for tenants who have communal heating or communal heating and hot water systems.

This was achieved through negotiation with our supplier and we are delighted with the outcome which means that tenants in receipt of these services will see a decrease in this service charge for the coming year. The change in charges is shown below.

*In 2019/20 tenants paid the same charge for communal heating and hot water as those who had communal heating only.

Service Charge	Size	2019/20 Charge	2020/21 Charge
Heating	Studio	£25.79	£18.70
	1 bed	£31.87	£23.98
	2 bed	£43.18	£29.62
	3 bed	£53.56	£38.05
Heating and Hot Water	Studio	£25.79*	£23.70
	1 bed	£31.87*	£28.98
	2 bed	£43.18*	£34.62
	3 bed	£53.56*	£43.05

Lothian Tenants Action Group's Musical Afternoon

Saturday 8 February 2020 at 2pm in Colinton Bowling Club was a very special day for the Lothian Tenants Action Group. In order to elect their Organising Team they decided to hold a musical afternoon and invited all Lothian tenants to the event.

110 tenants attended on the day and following the elections enjoyed singing from Susan Broadfoot, Susan Galloway, Andy McGarrity and Ian Hunter. A few tenants even ventured onto the dance floor. Tea, coffee, scones and cake were served up by Viewpoint Staff to allow the tenants to enjoy their afternoon and the bowling club bar was open for those who wished to purchase other refreshments. The singers gave their time and their talents free of charge but asked for donations for Showcase

which is a voluntary group who raise money for McMillan Cancer Support and £110.16 was raised.

Lots of ideas were generated on the 'ideas wall' for what tenants want Lothian TAG to do and the Organising Team will start to look at these at their first meeting at the end of February.

The Organising Team are as follows: Ian Hunter from Millhouse, Anabel Powell and David Clabby from Haugh Park, Alf Thome from Old Farm Court, Sandra Ramsay from West Richmond Street, Steven Maver from Melgund Terrace, Lorraine Donald from Northwood House, and Barbara Lyon from Maidencraig Crescent.

The Organising Team are looking for an additional team of volunteers to help with organising activities in the future. If you would like to be part of the support team then please let your Co-ordinator or Housing Officer know or contact Heather (Tenant Participation and Communication Coordinator) by phoning 0131 638 4247 or email at tp@viewpoint.org.uk and your contact details will be passed on to the Organising Team.

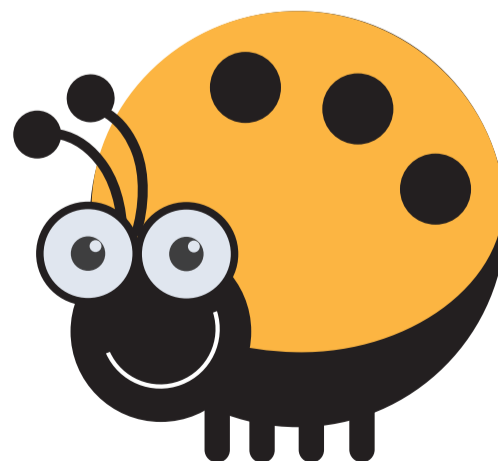


All Change at Fife Viewpoint Tenants Group

The first open forum was held on 13 December 2019 where 13 tenants attended and had an opportunity to speak to Esther Wilson, Director of Housing and Support and Mike Gibson, Head of Finance about the rent consultation.

Tenants also took the opportunity to talk about other issues they had. The photograph shows some of the tenants taking part in the discussion.

Our second forum was held on 13 March 2020 and there was an opportunity to receive an update from the previous meeting and then a discussion on the new tenant handbook proposals. Tenants then had the opportunity to get to know each other over a sandwich lunch and take part in a Beetle Drive or play snooker.



What's next for Lothian TAG?

The TAG group held their first committee meeting following their election on 8 February 2020 at the musical afternoon at Colinton Bowling Club.

The meeting was about what happens now and the ideas that had been put on the board on the 8 February were being looked at by the Committee. One thing which was obvious from the 8 February was that social activity is very important to you and the team have taken this on board and have started investigating how they can help. They are particularly keen to start getting complexes together to socialise but also looking at how to include those who do not live in sheltered housing and have no common room. Further updates will follow in the near future from the group so keep an eye out for information on your notice board, through the post, on our website or through Newspoint.

Ian Hunter, the new chair of TAG said:

"Coronavirus has put a stop on our plans in the meantime but I firmly believe we have exciting times ahead and the committee look forward to making existing activities more available and bringing a range of further activities to tenants throughout Viewpoint. Please remember we are here for you and look forward to receiving any suggestions you may have."

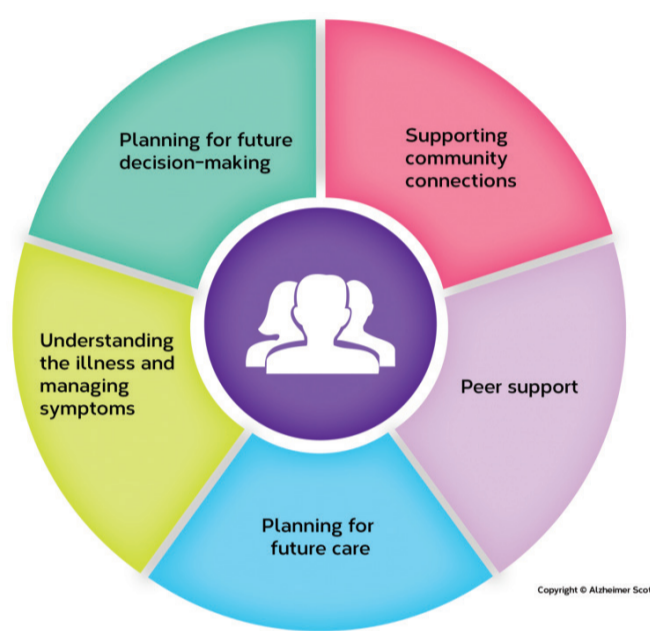
Pictured below from left to right are Steven Maver (Secretary), Ian Hunter (Chair), Barbara Lyon, Sandra Ramsay, Anabel Powell (Treasurer), David Clabby and Alf Thome. Lorraine Donald was unable to attend the meeting.



Focus on... Dementia – information and support By Ann Yourston Housing Officer

It's a scary prospect getting a diagnosis of dementia. However, did you know that in Scotland, when you do get a diagnosis, you are also entitled to a minimum of one year's post-diagnostic support – usually organised through your GP.

This should give you help with the following



This is called the "5 Pillars Model" and the commitment to this support is a result of

campaigning by Alzheimer Scotland and its supporters.

There is however a recognition that not everyone is offered enough support and help when they get a diagnosis. There is a lot of information available but sometimes you will have to hunt for it!

Most of the support you should be able to access through your GP practice. However, there are lots of organisations and charities that can help with advice and practical support.

For example, Alzheimer Scotland has Link Workers and Advisors in most areas as well as drop-in support groups for people with dementia and their carers. There is lots more information on their website or by phoning tel. no. 0808 808 3000.

There is also support through other charities like the Eric Liddell Centre in Morningside, Edinburgh who run various activities and groups and have a befriending service.

There is a huge emphasis now on the approach of "nothing about us without us" and groups like SDWG (Scottish Dementia Working Group) give people living with dementia a voice by allowing them to campaign to improve services and challenge stigma. If you are living with a diagnosis of dementia and fancy getting involved you can contact them on tel. no. 0141 410 1171.

Some people like to have as much information as possible and there are lots of books, leaflets, online resources and films that can inform you – for example one of the best books I have read about dementia is "Somebody I Used to Know" by Wendy Mitchell. Wendy was diagnosed with young onset dementia at the age of 58 in 2014. Her book is about her life after her diagnosis and her positive and practical attitude shines through in its pages – as well as it being an honest and accessible account of someone living with dementia.

Dementia of course not only affects the person diagnosed with it but their family and friends. Relationships are changed and it can be an incredibly challenging time for all involved. There is also a lot of help for carers and Alzheimer Scotland's amazing NDCAN (National Dementia Carers' Action Network) does great work in making sure that carers have a voice in informing policy decisions and raising awareness. You can phone 0141 410 1171 for more information.

So, in short, there is a huge amount of information out there for people diagnosed with dementia and also for their family and friends. You don't need to feel alone – just pick up the phone to your GP or an advice service like Alzheimer Scotland and ask for help.

75th Anniversary of Victory in Europe Day

Victory in Europe Day (known as V-E Day) took place on 8 May 1945 when the allied forces announced the surrender of Germany unconditionally in Europe and marked the end of the Holocaust and Hitler's Nazi regime.

It was not the end of the war as the Japanese did not surrender until 15 August 1945 and VJ Day (Victory in Japan) was celebrated on 2 September 1945.

V-E Day is celebrated not only to remember the bravery and sacrifice of those who fought in the war but also as a reminder of the atrocities that mankind could inflict on each other.

This year is the 75th anniversary of V-E Day however because of Coronavirus the events planned for Edinburgh have been postponed until 2021.



Change of Job Title

Esther Wilson's job title has changed from Director of People and Place to Director of Housing and Support.

Esther's job title now reflects more accurately what she does - having the responsibility for housing management services for all our properties and support services provided in our sheltered properties.

Welfare Benefits Update

By Elaine Rosie,
Welfare Rights Officer

The annual increase of benefits takes effect from April 2020. State Retirement Pensions will increase by 3.9%.

As a result the basic Old State Pension will increase from £129.20 to £134.25 & the basic New State Pension increases from £168.60 to £175.20. The four year freeze on working age benefits will be ended with a rise of 1.7%. This will see an increase in ESA basic rate from £73.10 to £74.34 & the monthly basic UC personal allowance will rise from £317.82 to £323.22. A detailed note of the proposed benefit rates is available on the Parliament website www.gov.uk/government/publications.

Following the Scotland Act 2016 responsibility for the delivery of certain welfare benefits has been devolved to the Scottish Government. In 2018, Carers Allowance Supplement and Best Start Grant (pregnancy & baby payment) were introduced. 2019 saw the introduction of Best Start Payment (nursery & school age payments), young Carers Grant and Funeral Expenses Assistance.

Well done, Marian House!

By Bianca Culbert

In December, Marian House had an unannounced visit from the Care Inspectorate who assessed us on our support for people's wellbeing and planning of care and support.

Comments from residents and relatives included: "They look after you as if you were their own mother"; "The staff are lovely, very kind – anything, you just ask for it";

"Everybody makes you feel so welcome, and it's such a nice atmosphere..." and "Staff work around mum, and not the other way round."

Having spent time observing interactions within the home, and having spoken to residents, family members, staff and a visiting health professional, they assessed us as "very good" in both areas, with an "excellent" for compassion, dignity and respect.

Inspectors themselves commented on the "relaxed, warm and welcoming atmosphere" and "stable, caring and motivated staff team" who promote independence and choice. Residents are involved in menu planning, and there is a wide range of activities for all abilities, like making

Christmas decorations with nursery children, a Crafts Café and a stunning garden.

The inspectors have sensed an "ethos of continuous improvement within the home", with the manager enabling and supporting staff in taking things forward.

Care plans (now electronic!) are very detailed and person-centred, stating everybody's wishes and preferences with regards to nutrition, communication, skin care, personal care, mobility and spiritual wellbeing. It was evident that staff knew residents well and support them in doing what is important for them.

Margaret Stewart, Care Home Manager, said: "It's the teamwork that is the secret: nurses, care staff, maintenance, housekeeping, kitchen, laundry, activities and admin – we promote excellence from the bottom up!"



Annual Christmas Fair at Haugh Park

By Ann Lawrie

Haugh Park Social Club held their annual Christmas Fair on Saturday 30th November. There were lots of lovely Christmas gifts & hampers for sale and raffle prizes

The food hamper (pictured) was won by Elayne, a carer, who looks after tenants here at Haugh Park.

The Social Club raised £541.00 on the day, and this was used to take residents for a Christmas meal to Tanners Inn on the Lanark Road where a good time was had by all.



EU Citizens Living in Scotland after Brexit

Applying for Settled Status

The UK leaves the European Union at the end of December 2020 and EU citizens currently living in the UK will have to apply for settled status no later than 30 June 2021.

Making an application is free of charge. There is no need to wait and you can make your application now.

The Scottish Government have produced a guide along with the application form to help you apply for settled status. For more information go to the Scottish Government website at www.mygov.scot/eu-exit-citizens

Citizens Advice Scotland have been given funding to assist in making the application. For additional support, advice or information you can contact the service by phoning the free national helpline on 0800 916 9847 or by visiting your local Citizens Advice Bureau.

If you do not have settled (or pre-settled) status you will NOT

- be able work in the UK
- use the NHS for free as you do now
- enrol in education or continue studying
- access public funds such as benefits and pensions, if you're eligible for them
- travel in and out of the UK



Four Cheeky Chaps at Glenesk

Hearing that there were four brothers living at Glenesk sounded too good to miss so I went to visit Sam, Jimmy, John and Frank to find out a bit more about them.

Jimmy and Sam are twins and are the oldest, John comes next in line and then Frank who is the baby of the family. And they are a lively crowd. They moved into Glenesk at different times with Jimmy being there the longest at 15 years and Frank only there for 1 ½ years. The brothers all do their own thing and are always out and about but they do enjoy living at Glenesk together. They like getting their meals made for them and told me the food was good.

I asked what they liked to do and there was a mixture of dominoes, dancing, pool, bingo, snooker and all of them liked football. They



don't all support the same team so a lively, but friendly, discussion followed on their preferred teams. Not being a football fan I have no idea who was right!

Sam has been involved in several Viewpoint working groups over the years and he came to the musical afternoon recently held by the Lothian Tenants Action Group. Frank and Jimmy

were recently involved in raising £80 for the RNIB through Shared Lives so well done to them.

As it was approaching tea time I had to leave but I really enjoyed speaking to the brothers and will make a point of seeing them next time I am at Glenesk.

Would you prefer to receive some correspondence from Viewpoint by email?

Why?

- Receive communications faster
- Save the planet by using less paper
- Reduce cost of postage

If so please provide your name, address and email to us and we will update your record. Your details will not be given to any third party and will only be used by Viewpoint to correspond with you. You can email this information to us at tp@viewpoint.org.uk

Have a computer, lap top or smart phone but not yet worked out how to use email – let us know as we may be able to help.

New Office Opening Hours

Sometimes it is difficult to get staff together to carry out training or briefings on changes to the organisation, policies or procedures. With this in mind the Viewpoint office will now open at 10am on a Wednesday morning. Our office opening hours and contact details are on the front page of this newsletter.

Join Viewpoint in 'The Big Knit' 2020

Age Scotland have launched 'The Big Knit' for 2020.

You knit or crochet tiny woollen hats and each one gets placed on an innocent smoothie bottle and for every bottle sold with a hat Age Scotland receive 25p, and that money helps fight loneliness among older people in Scotland.

You can create your own or follow one of the patterns. You can knit or crochet. And best of all there are patterns for beginners and the more experienced.

So let's join together and see how many hats we can knit between now and the end of June 2020. We can gather them altogether and see how much we can raise for charity.

- If you don't have needles and/or wool let me know and I will see what we can do to help.

This may be quite limited as there has not been time to get any sponsorship for this year or source any cheap materials (if there is demand then next year we can be more organised).

- Need the patterns? Let me know and I will post or email them to you or go to the website www.thebigknit.co.uk/knitting-patterns and download from there.
- If you knit the hats but find it hard to sew them up then I am happy to do this for you.
- Keep your hats and let your Coordinator, Housing Officer or myself know when you are ready for them to be collected and once we have everyone's contribution we can get them to Age Scotland.

Contact Heather on **0131 662 5142** or email tp@viewpoint.org.uk and

Let's get knitting!



Woodlands Nursery Visits Buchan Gardens

By Daniel Rankin, Tenant at Buchan Gardens

Woodlands Nursery children gave Buchan Gardens their annual Christmas visit. The children sang various Christmas Carols and Christmas songs to a captive audience of 13 residents.

The residents were given bells to ring during the singing. After singing the carols the children were asked to sing 'Jingle Bells' as we had heard Santa was in the area. They all sang but were asked to sing again, but louder, because maybe Santa didn't hear them the first time. Half way through singing 'Jingle Bells' again, Santa came into the hall. It was great to see the delight on all of the children's faces. After Santa sat down, the children were all given a present each. Santa then left and the children were given crisps and fruit juice before bidding us all farewell for another year.

It is always the highlight of the year to see and hear the children sing for us. Roll on next year.



Croft-an-Righ Raise Money for the Charity Give a Dog a Bone

Three very talented artists at Croft-an-Righ produced some beautiful art work which they sold on-line, giving the money they raised to the charity Give a Dog a Bone.

This charity helps the over 60's to look after their pet with help with food or insurance costs. They also help those who want to rehome an animal from an animal shelter and assist with ongoing costs.



George Turpie's painting 'Sunset on the Nile'

'Twas the run up to Christmas

By Christine Docherty

Every office, department & complex was bustling with festive cheer.

For some in our city it was not such a cheerful thought. There are many people that do not see Christmas as a time of excitement and cheer. It's a time of worry, anxiety and disappointment.

Viewpoint got in touch with a local foodbank looking for information on how we could help and which items were most in demand. Contact was made with "The Trussell Trust foodbank Southhouse Broadway" They were excited with our enquiry when we explained who we were.

Offices, departments and complexes soon got into the spirit of things. Boxes were set up in common areas, head office's first floor was awash with carrier bags and boxes full of goodies. We received a wide range of donations and the thought behind the donations was

amazing and humbling at times. Children's socks, nappy's, underwear, ladies products, toiletries and, given the time of year, there were selection boxes, tons of sweets, Christmas crackers and most importantly a variety of food stuff, dry foodstuff tins and non-perishables.

Viewpoint kindly agreed to me using one of Viewpoint's vans - the largest one! (as there was far too much to fit in a car). Over a few days the boxes, carrier and bin bags were collected from complexes. The week before Christmas we set out to the chosen foodbank to deposit your extremely kind donations. Staff at the foodbank were overwhelmed by your donations and generosity. The manager there was close to tears when I opened up the back of the van to see the plethora and variety of your donations.

I would like to think that we could carry this on into Christmas 2020. Hopefully achieving

a similar level of generosity. Hope you all enjoyed your Christmas and New Year. I feel sure that we made a difference to some families in the local area. So a big thank you for your generosity and thoughtfulness. Here's to Christmas 2020.



Foodbank Donation box at Woodthorpe before it was filled! (turns out it was not big enough).