What do the Lockdown Tiers Mean for me?

The table below is a summary about what the tiers mean in general and what they mean for our services.

	General rules	Viewpoint Services
Level 0	 Indoor socialising permitted – maximum of 8 people from 3 households Outdoors – maximum of 15 people from 3 households No non-essential travel to level 3 or level 4 Shops, hairdressers, pubs and restaurants open as normal Follow the F.A.C.T.S. 	 Face-covering in shared spaces Letting permitted with safety measures Routine and emergency repairs permitted- contractors wearing face-coverings Lounges and dining rooms open – subject to local risk assessment Laundry open
Level 1	 Indoor and outdoor socialising permitted maximum 6 people from 2 households No non-essential travel to level 3 or level 4 areas Shops, hairdressers, pubs and restaurants open. Pubs and restaurants can serve food and alcohol indoors and outdoors but must close at 10.30pm Follow the F.A.C.T.S. 	 Face-covering in shared spaces Letting permitted with safety measures Routine and emergency repairs – with safety measures, including contractors wearing face-coverings Lounges closed Laundry open – but only one household can be in the laundry at any one time

	General rules	Viewpoint Services
Level 2	 No in-home socialising permitted Outdoors – maximum 6 people from 2 households No non-essential travel to level 3 or level 4 areas Shops, hairdressers, pubs and restaurants open From 19/11/20 8 people from 3 households can meet to socialise in bars and restaurants Restaurants can serve alcohol with a meal Indoor restaurants and pubs must close at 8pm and outdoor services close at 10.30pm Follow the F.A.C.T.S. 	 Face-covering in shared spaces Letting permitted with safety measures Routine and emergency repairs – contractors wearing face-coverings Lounges closed Laundry open – but only one household can be in the laundry at any one time
Level 3	 No in-home socialising permitted Outdoors – Maximum 6 people from 2 households No non-essential travel in or out of level 3 or level 4 areas Shops, hairdressers, pubs and restaurants open (food only, no alcohol) Restaurants and pubs close at 6pm Follow the F.A.C.T.S. 	 Face-covering in shared spaces Letting permitted with safety measures Routine and emergency repairs – contractors wearing face-coverings Lounges closed Laundry open – but only one household can be in the laundry at any one time

General rules

- No in-home socialising permitted
- Outdoors max 6 people from 2 households
- No non-essential travel in or out of the area
- Only essential retail will be open
- Tradespeople should only go into a house to carry out or deliver essential works or services
 e.g. utility safety checks, carry out repairs and maintenance that would otherwise threaten the household's health and safety, deliver goods or shopping, deliver, install or repair key household furniture and appliances, support a home move
- Hairdressers, pubs and restaurants will be closed
- Takeaway food services can open
- Follow the F.A.C.T.S.

Viewpoint Services

- Face-covering in shared spaces
- Lets to homeless persons only
- Only essential works or services will be carried out e.g. safety checks and emergency repairs, and contractors will wear face coverings
- Lounges closed
- Laundry open but only one household can be in the laundry at any one time