



Viewpoint Housing Association Ltd.
4 South Oswald Road
Edinburgh EH9 2HG

Board Meeting

Agenda for a private meeting of the Board to be held on 9 May 2023 at 5.30pm at **The Scottish Storytelling Centre (George Mackay Brown Library), 43-45 High Street, Edinburgh.**

The meeting is scheduled to close at 7.30pm. (Timings shown are approximate)

Coffee/Tea will be served from 5pm to meet and have an informal discussion with tenants who will be in attendance to present Customer Service Standards.

Board Members

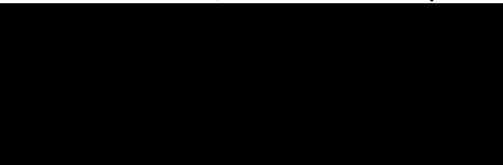
Mr I Thompson (Chair)
Mr T Roehricht (Vice Chair)
Mr S Robertson
Ms C Lumsden

Mr D McIntosh
Ms K Kennedy
Mr L Parry

Mr J Clyne
Ms P Russell
Mr R Mclvor

Attending

Jean Gray, Chief Executive (CEO)
Howard Vaughan, Director of Finance & Business Support (DFBS)
Esther Wilson, Director of Housing & Care (DHC)
Tom Hainey, Director of Assets (DA)
John Bain (JB)
Lynne Feeney, Business Support Administrator (minute taker)
Heather Jeffrie, Tenant Participation & Communication Coordinator



Apologies

Agenda

Item	Subject	Lead	Paper	Est Time
0.	Welcome to Board Meeting and Introductions	Chair	N	5
	<ul style="list-style-type: none">• Declarations/Conflict of Interest			
Board & Administrative Matters				
1.	Customer Services Standards Presentation		Y	30
2.	Minutes of previous meeting and matters arising:	Chair	Y	10
	a. Minutes of Board meeting 21 March 2023			
	b. Outstanding Actions Log			
	c. Finance, Risk & Audit Committee Update	TR	N	10
Strategic Matters – Decision				
3.	Financial Papers	DFBS	Y	15
	a. Draft Management Accounts to 31 March 2023			
	b. Draft Five Year Financial Plan for submission to SHR			
Matters for Discussion, Noting & Approval				
4.	ARC Return 2022/23 Trends (presentation)	JB	Y	10
5.	Internal Management Plan – Q4	DFBS	Y	10
6.	CEO Update Report	CEO	Y	10
7.	Governance Report	DFBS	Y	10
8.	Expenses Policy	DFBS	Y	5
9.	AOCB (please advise Chair of AOCB prior to start of formal meeting)			5

Date of Next Meeting – 27 June 2023 @ 5.30pm