

| Committee Approver          | Board of Management  |
|-----------------------------|--|
| Stakeholder Consultation    | Leadership Group, Executive Team and<br>Board of Management<br>(Prepared by our DPO – Claire Beckley<br>of RGDP LLB) |
| Date Approved               | 20 March 2024  |
| Classification              | Policy   |
| Title                       | Retention Policy and Schedule  |
| Revision Date               | March 2024   |
| Revised by                  | Director of Finance and Business<br>Support  |
| Next Revision Date          | March 2026   |
| Related Documents           | As outlined in Schedule below.   |
| Location of Electronic Copy | F:\Live Policies\Corporate   |



### Introduction

The UK General Data Protection Regulation (UK GDPR) provides that organisations which process personal data must not retain that data for any longer than is *necessary* for the purposes for which the personal data are processed.

## Purpose

This policy details Viewpoint Housing Association approach to the retention, deletion and destruction of personal data. All Viewpoint Housing Association personnel are obliged to familiarise themselves with this policy and refer to it on an ongoing basis to ensure that its terms are implemented and complied with.

This procedure applies to all directors, associates, members, employees, volunteers, contractors (temporary and permanent) (referred to herein as 'Viewpoint Housing Association personnel').

## **Storage of Personal Data**

Viewpoint Housing Association stores personal data in a variety of ways. This includes hard copy documents, emails, digital documents stored on desktop computers, laptops, phones and other devices, data stored on our servers and in our cloud-based storage, along with data stored by third parties on our behalf.

When updating, rectifying, erasing and deleting any personal data, due care must be taken to ensure that all personal data held in all locations (including back-up storage) and in all forms is dealt with securely and to ensure that a consistent and accurate record of personal data is maintained.

### **Retention of Personal Data**

Different types of personal data may need to be retained for different periods of time depending on the purposes for which the data is processed and the legal and regulatory retention requirements in relation to certain categories of data.

In determining the appropriate retention period consideration should be given to the following factors:

- the purposes for which the personal data is processed;
- the legal basis for processing that personal data;
- legal requirements for retention (particularly employment and health and safety law); and
- regulatory requirements.

An appropriate retention period should be identified for each category of personal data. Data subjects must be informed of the retention period which applies to their personal data or, if there is no fixed retention period, the criteria used to determine that period; and where the purposes for which the data is processed have changed, any new retention period.



All personal data processed by Viewpoint Housing Association shall be retained in accordance with the periods set out in the retention schedule below, consisting of the following parts:

- Part 1: General Governance, incorporating Governance, Data Governance, Formal Meetings, Regulations and Statutory Returns, Strategic and Insurance, in accordance with supervision provided by the Director of Finance and Business Support (supported by Governance Officer)
- Part 2: Finance, Other Banking Records and Capital Assets, in accordance with supervision provided by:
  - Head of Finance
- Part 3: Contracts and Agreements in accordance with supervision provided by:
  - Head of Assets
  - Head of Finance
- Part 4: Human Resources and Health & Safety in accordance with supervision provided by:
  - HR Manager; and
  - H&S Advisor
- Part 5: Housing Association and Tenancy Records in accordance with supervision provided by:
  - Head of Housing
- Part 6: Adult Care Records in accordance with supervision provided by
  - Head of Care

Personal data will be retained in accordance with the appropriate retention period and permanently deleted and/or securely destroyed in accordance with this policy. No personal data shall be destroyed or deleted other than in accordance with this policy.

## **Review and Deletion of Personal Data**

A review of the personal data processed by Viewpoint Housing Association will be carried out every 2 years. During the course of this review we will:

- Review the retention periods for each category of personal data processed and whether any alteration to these periods is required
- Identify personal data which is due for destruction and deletion



• Arrange for the secure deletion and destruction of personal data which will no longer be retained

## **Monitoring and Reporting**

Regular monitoring and audits will be undertaken by the Data Protection Lead and/or DPO to check compliance with the law, this policy and associated procedures. Any concerns will be raised with the Senior Management Team.

## **Policy Review**

This policy will be reviewed every 24 months or when required to address any weakness in the procedure or changes in legislation or best practice by the Data Protection Officer.



## DATA RETENTION SCHEDULE

| Document   | Overview   | Retention S              | Schedule  |  | Document Man                                      | agement                    |
|------------|--|--------------------------|---|--|---|----------------------------|
| Function   | Record Type  | Retention<br>Trigger     | Minimum<br>Retention<br>Period  | Recommended<br>Retention Period  | Reason for<br>Retention                           | Information Asset<br>Owner |
| 1. GOVER   | RNANCE   |                          |   |  |   |                            |
| Governance | Organisation wide Corporate Plans,<br>Policies, Business Continuity, Risk<br>Management and Strategies | Superseded document      | N/A   | 1 year after<br>superseded (longer<br>if required for<br>historical reasons) | Best Practice                                     |                            |
| Governance | Governance Documentation   |                          | N/A   | Life of company  | Required for charitable status                    |                            |
| Governance | Constitution, Aims and Objectives  |                          | Life of company   | Life of company  | Required for charitable status                    |                            |
| Governance | Record of HMRC confirmation of charitable status   | End of financial<br>year | Minimum 1 year to<br>end of financial<br>year – required for<br>Annual Return as<br>a minimum | Life of company  | Annual return and best practice                   |                            |
| Governance | Record of charitable registration  |                          | Life of company   | Life of company  | Best practice                                     |                            |
| Governance | Certificate of Incorporation   |                          | Life of company   | Life of company  | Legal requirement –<br>s.15 Companies Act<br>2006 |                            |
| Governance | Memorandum of Association  |                          | Life of company   | Life of company  | Legal requirement –<br>s.32 Companies Act<br>2006 |                            |
| Governance | Articles of Association / Model rules –<br>current and previous versions                               |                          | Life of company   | Life of company  | Legal requirement –<br>s.32 Companies Act<br>2006 |                            |



| Governance      | Certificate of registration with housing regulator   |   | Life of company  | Life of company  | Best practice  |
|-----------------|--|---|--|--|--|
| Governance      | Record of registration and certificate of incorporation for change of name                       | Closure of company                        | Life of company  | Life of company  | Legal requirement –<br>s.15 Companies Act<br>2006                                      |
| Governance      | Registration documentation (Co-<br>operative and community benefit<br>societies)                 |   | Life of company  | Life of company  | Legal requirement – s.3<br>Co-operative and<br>Community Benefit<br>Societies Act 2014 |
| Governance      | Internal audits, correspondence, terms of reference, meeting minutes, related papers and reports | After audit                               | 5 years  | 6 years  | Prescription and<br>Limitation (Scotland) Act<br>1973                                  |
| Governance      | Board member documents – appointment<br>letters, SLAs, bank details etc                          | Termination of<br>Board membership        | 6 years after<br>board<br>membership<br>ceases though<br>some detail<br>should be<br>destroyed when<br>membership<br>creases e.g. bank<br>details etc. | 6 years  | Legal requirement - CA<br>2006   |
| 2. DATA GO      | VERNANCE   |   |  |  |  |
| Data Governance | Emails   | Completion of issue<br>/ No longer active | Receipt of email   | If the email is to do<br>with a particular<br>matter, then it<br>should be pdf and<br>attached to the<br>appropriate records<br>management<br>system/. Emails<br>should be deleted<br>after 12 months. | Legal requirement / best<br>practice depending<br>upon the nature of the<br>email      |
| Data Governance | Data Subjects Rights' Requests,<br>including copies of Subject Access<br>Requests                | Date response sent<br>to data subject     | 6 months   | 1 year   | Best practice: ICO   |
| Data Governance | Films / Videos   | Date of recording                         | Minimum tine<br>necessary  | 3 years  | Best practice  |



| Data Governance                      | Data Breach Records  | Date of recording  | 5 years   | 6 years  | Legal requirement –<br>Prescription and<br>Limitation (Scotland) Act<br>1973                  |
|--------------------------------------|--|--------------------|---|--|---|
| Data Governance                      | Fraud Records  | Date of recording  | 6 years   | 6 years  | FCA Handbook – Best<br>practice: ICO  |
| 3. FORMAL                            | MEETINGS   |                    |   |  |   |
| Meetings                             | Notice of meetings   | Date of meeting    | N/A   | 6 years  | Best practice in the case<br>of a challenge to the<br>validity of a meeting or<br>resolutions |
| Meetings                             | Executive meeting agendas, papers, minutes and resolutions | Date of meeting    | N/A   | 10 years   | Best practice in the case<br>of a challenge to the<br>validity of a meeting or<br>resolutions |
| Meetings                             | Board and Committee Meeting Minutes and Resolutions        | Date of meeting    | 10 years from the<br>date of the<br>meeting or life of<br>company | 10 years from the date of the meeting or life of company | Legal compliance –<br>ss.248-249 Companies<br>Act 2006  |
| Meetings                             | Board and Committee meeting agendas and papers             | Date of meeting    | 10 years from the<br>date of the<br>meeting or life of<br>company | 10 years from the date of the meeting or life of company | Legal compliance –<br>s.248 and s.250<br>Companies Act 2006                                   |
| Meetings                             | Shareholder meeting minute and resolutions                 | Date of meeting    | Life of company   | Life of company  | Legal compliance –<br>s.356 Companies Act<br>2006   |
| Meetings                             | Shareholder meeting agendas and papers                     | Date of meeting    | N/A   | Life of company  | Best practice (if required<br>to support minutes and<br>resolutions)                          |
| 4. REGULAT                           | FIONS AND STATUTORY RETURNS                                |                    |   |  |   |
| Regulations and<br>Statutory Returns | Audited financial statements                               | Date of submission | Minimum of 6<br>years + current<br>financial year                 | 6 years + current<br>financial year                      | Legal requirement   |
| Regulations and<br>Statutory Returns | Annual Statutory Returns to the Regulator                  | Submission         | Minimum of 1 year from submission                                 | Life of company  | Legal Compliance and<br>best practice – s.90 Co-<br>operative and                             |



|                                      |  |                                |                 |                 | Community Benefit<br>Societies Act 2014   |
|--------------------------------------|--|--------------------------------|-----------------|-----------------|---|
| Regulations and<br>Statutory Returns | Register of Board Members  | Closure of company             | Life of company | Life of company | Legal compliance –<br>s.162 Companies Act<br>2006   |
| Regulations and<br>Statutory Returns | Register of shareholding members   | Closure of company             | Life of company | Life of company | Legal compliance –<br>s.113 Companies Act<br>2006   |
| Regulations and<br>Statutory Returns | Register of share certificates   | Closure of company             | Life of company | Life of company | Legal compliance –<br>s.325 Companies Act<br>1984   |
| Regulations and<br>Statutory Returns | Declaration of interest  | Closure of company             | Life of company | Life of company | Legal compliance –<br>s.177 Companies Act<br>2006   |
| Regulations and<br>Statutory Returns | List of members (communities & Benefit Society')   |                                | Life of company | Life of company | Required by registrar of<br>Friendly Societies  |
| 5. STRATEO                           | BIC MANAGEMENT   |                                |                 |                 |   |
| Strategic<br>Management              | Business Plans and Supporting<br>Documentation   | End of Business<br>Plan Period | N/A             | 5 years         | Best practice   |
| 6. INSURAN                           | ICE  |                                |                 |                 |   |
| Insurance                            | Current/former policies:<br>- crime cover<br>- engineering inspection<br>- motor insurance<br>- property damage<br>- loss of commercial rent<br>- housing contents<br>- office contents<br>- works in progress cover<br>- business interruption cover<br>- all risks cover<br>- engineering insurance<br>- personal accident for staff<br>- professional indemnity<br>- crime/fidelity cover | End of policy term             | Life of company | Life of company | Limitation can<br>commence from<br>knowledge of potential<br>claim and not<br>necessarily the cause of<br>the claim.<br>Legal compliance and<br>best practice |
| Insurance                            | Certificate of Employers' Liability<br>Insurance   | End of policy term             | N/A             | 40 years        | Best practice: 2008<br>regulations removed<br>requirement to retain for<br>40 years but need to be  |



|           |                                   |                                |         |  | mindful of 'long tail'<br>industrial disease<br>claims, etc.   |
|-----------|-----------------------------------|--------------------------------|---------|--|--|
| Insurance | Annual Insurance Schedule         | End of policy term             | N/A     | Life of company                        | As current and former<br>policies are kept<br>permanently (above),<br>schedules should be<br>too.<br>Best practice |
| Insurance | Claims and related correspondence | End of settlement              | N/A     | 3 years                                | Best practice  |
| Insurance | Indemnities and guarantees        | End of term                    | 5 years | 6 years                                | Legal Compliance:<br>Prescription and<br>Limitation (Scotland) Act<br>1973   |
| Insurance | Group health policies             | End of cessation of<br>benefit | N/A     | 12 years after<br>cessation of benefit | Best practice  |

| Document Overview |  | Retention Schedule       |                                |                                     | Document Management   |                            |
|-------------------|--|--------------------------|--------------------------------|-------------------------------------|---|----------------------------|
| Function          | Record Type                            | Retention<br>Trigger     | Minimum<br>Retention<br>Period | Recommended<br>Retention Period     | Reason for<br>Retention   | Information Asset<br>Owner |
| 7. FINAN          |  |                          |                                |                                     |   |                            |
| Finance           | Accounting records for limited company | End of financial<br>year | 6 years                        | 6 years plus current financial year | Legal compliance:<br>Companies Act Section<br>388 recommends 3<br>years. Taxes<br>Management Act 1970<br>(TMA) Sec.20 (Taxes<br>Management Act 1970)<br>may require any |                            |



|  |  |                          |         |  | documents relating to<br>tax over 6 (plus) years   |
|--|--|--------------------------|---------|--|--|
| Finance  | Accounting records for Communities &<br>Benefit Society' Society or Charity  |                          | N/A     | 6 years                                | Best practice  |
| Finance - Cheques<br>and associated<br>records | Cash books/sheets  | End of Financial<br>Year | 6 years | 6 years plus current<br>financial year | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |
| Finance - Cheques<br>and associated<br>records | Petty cash recordsPostage/t/cash<br>records<br>Register of postage expenditure<br>Postage paid record                                  | End of Financial<br>Year | 2 years | 2 years                                | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |
| Finance - Cheques<br>and associated<br>records | Creditors' history records   | End of Financial<br>Year | 6 years | 6 years plus current financial year    | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |
| Finance - Cheques<br>and associated<br>records | Statements of accounts outstanding   | End of Financial<br>Year | 2 years | 2 years                                | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |
| Finance - Cheques<br>and associated<br>records | Vouchers – claims for payment, purchase<br>orders, requisition for goods and<br>services, accounts payable, invoices and<br>so on      | End of Financial<br>Year | 6 years | 6 years plus current<br>financial year | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |
| Finance - Cheques<br>and associated<br>records | Wages/salaries vouchers  | End of Financial<br>Year | 6 years | 6 years plus current financial year    | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |
| Finance - Cheques<br>and associated<br>records | Nominal and subsidiary ledgers<br>produced for the purposes of preparing<br>certified financial statements or published<br>information | End of Financial<br>Year | 6 years | 6 years plus current financial year    | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |



| Finance -<br>Expenditure<br>records          | Cash books/sheets  | End of Financial<br>Year | 6 years | 6 years plus current financial year | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |
|--|--|--------------------------|---------|-------------------------------------|--|
| Finance -<br>Expenditure<br>records          | Other ledgers (such as contracts, costs, purchases)  | End of Financial<br>Year | 2 years | 2 years                             | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |
| Finance -<br>Expenditure<br>records          | Journals – prime records for the raising of charges  | End of Financial<br>Year | 6 years | 6 years plus current financial year | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |
| Finance -<br>Expenditure<br>records          | Journals – routine adjustments   | End of Financial<br>Year | 2 years | 2 years                             | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |
| Finance -<br>Expenditure<br>records          | Trial balances - Year-end balances,<br>reconciliations and variations to support<br>ledger balances and published accounts   | End of Financial<br>Year | 6 years | 6 years plus current financial year | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |
| Finance - Receipts<br>and revenue<br>records | Debtors' records and invoices - debit<br>notes rendered on debtors (such as<br>invoices paid/unpaid, registers of<br>invoices, debtors ledgers)  | End of Financial<br>Year | 6 years | 6 years plus current financial year | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |
| Finance - Receipts<br>and revenue<br>records | Debits and refunds - Records relating to<br>unrecoverable revenue, debts and<br>overpayments (such as register of debts<br>written off, register of refunds)                                       | End of Financial<br>Year | 6 years | 6 years plus current financial year | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |
| Finance- Salaries<br>and related records     | Employee pay histories<br>Note that the last three years' records<br>must be kept for leavers, in either the<br>personnel or finance records system, for<br>the calculation of pension entitlement | End of Financial<br>Year | 6 years | 6 years plus current financial year | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |



| Finance- Salaries<br>and related records         | Copies of salaries/wages payroll sheets   | End of Financial<br>Year | 2 years   | 2 years   | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |
|--|---|--------------------------|---|---|--|
| Finance - Financial<br>Statements                | Statements/summaries prepared for inclusion in quarterly/annual reports             | End of Financial<br>Year | 6 years   | 6 years plus current financial year                                     | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |
| Finance - Financial<br>Statements                | Periodic financial statements prepared for management on a regular basis            | End of Financial<br>Year | 1 year  | 1 year  | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |
| Finance - Asset<br>register financial<br>records | Assets/equipment registers/records  | End of Financial<br>Year | 6 years after asset<br>or last one in the<br>register is<br>disposed of | 6 years after asset<br>or last one in the<br>register is disposed<br>of | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |
| Finance - Asset<br>register financial<br>records | Depreciation registers - Records relating to the calculation of annual depreciation | End of Financial<br>Year | 6 years after asset<br>or last one in the<br>register is<br>disposed of | 6 years after asset<br>or last one in the<br>register is disposed<br>of | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |
| 8. OTHER B                                       | ANKING RECORDS  |                          |   |   |  |
| Other Banking<br>Records                         | Cancelled / Dishonoured Cheque  | End of Financial<br>Year | 2 years   | 2 years   | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |
| Other Banking<br>Records                         | Paid/presented cheques  | End of Financial<br>Year | 6 years + current<br>financial year                                     | 7 years   | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice |
| Other Banking<br>Records                         | Record of cheques drawn for payment   | End of Financial<br>Year | 6 years + current<br>financial year                                     | 7 years   | Legal compliance and<br>best practice: HM<br>treasury guidelines,                                    |



|                          |  |  |             |             | National Audit Office<br>advice   |
|--------------------------|--|--|-------------|-------------|---|
| Other Banking<br>Records | Bank deposit books/slips/butts   | End of Financial<br>Year                     | 2 years     | 2 years     | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice  |
| Other Banking<br>Records | Bank deposit summary sheets -<br>Summaries of daily banking  | End of Financial<br>Year                     | 2 years     | 2 years     | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice  |
| Other Banking<br>Records | Bank reconciliations files/sheets  | End of Financial<br>Year                     | 2 years     | 2 years     | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice  |
| Other Banking<br>Records | Bank statements, periodic reconciliations  | End of Financial<br>Year                     | 2 years     | 2 years     | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice  |
| Other Banking<br>Records | Electronic banking and electronic funds transfer   | End of Financial<br>Year                     | 6 years     | 6 years     | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice  |
| 9. CAPITA                | LASSETS  |  |             |             |   |
| Capital Assets           | Capital Assets including all land,<br>property, housing stock, corporate<br>buildings, play areas, vehicles,<br>equipment, fixtures & fittings >£400 | Asset sold,<br>transferred or<br>disposed of | N/A         | 6 years     | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice  |
| Capital Assets           | Fixed Asset Register   | N/A  | Permanently | Permanently | Legal compliance and<br>best practice: HM<br>treasury guidelines,<br>National Audit Office<br>advice. |



## **Part 3: Contracts and Agreements**

| Document Overview           |  | Retention Sc         | hedule   | Document Management  |   |                            |
|-----------------------------|--|----------------------|--|--|---|----------------------------|
| Function                    | Record Type  | Retention<br>Trigger | Minimum<br>Retention<br>Period   | Recommended<br>Retention Period  | Reason for Retention  | Information Asset<br>Owner |
| 10. CONTR                   | ACTS AND AGREEMENTS  |                      |  |  |   |                            |
| Contracts and<br>Agreements | Contracts under seal and/or executed as deeds  | Completion           | 12 years after<br>completion<br>(including any<br>defects liability<br>period) | 12 years after<br>completion<br>(including any<br>defects liability<br>period) | Legal compliance:<br>Prescription and<br>Limitation (Scotland) Act<br>1973                                |                            |
| Contracts and<br>Agreements | Contracts for the supply of goods or services, including professional services   | Completion           | 5 years after<br>completion<br>(including any<br>defects liability<br>period)  | 6 years after<br>completion<br>(including any<br>defects liability<br>period)  | Legal compliance:<br>Prescription and<br>Limitation (Scotland) Act<br>197312 years if related<br>to land) |                            |
| Contracts and<br>Agreements | Documentation replating to small one-off<br>purchases of goods and services, where<br>there is no continuing maintenance or<br>similar requirement | After purchase       | N/A  | 3 years. Suggested<br>limit: goods or<br>services up to<br>£10,000             | Best practice   |                            |
| Contracts and Agreements    | Loan agreements  | Last payment         | 12 years after last payment  | 12 years after last payment  | Best practice   |                            |
| Contracts and Agreements    | Licensing agreements   | Expiry of agreement  | 5 years after<br>expiry  | 6 years  | Legal compliance:<br>Prescription and<br>Limitation (Scotland) Act<br>1973                                |                            |
| Contracts and<br>Agreements | Rental and hire purchase agreements  | Expiry of agreement  | 5 years after<br>expiry  | 6 years  | Legal compliance:<br>Prescription and<br>Limitation (Scotland) Act<br>1973                                |                            |
| Contracts and<br>Agreements | Indemnities and guarantees   | Expiry of agreement  | 5 years after expiry   | 6 years  | Legal compliance:<br>Prescription and   |                            |



|                             |   |                    |     |                               | Limitation (Scotland) Act<br>1973 |  |
|-----------------------------|---|--------------------|-----|-------------------------------|-----------------------------------|--|
| Contracts and<br>Agreements | Documents relating to successful tender       | End of contract    | N/A | 6 years                       | Best practice                     |  |
| Contracts and<br>Agreements | Documents relating to unsuccessful<br>tenders | After notification | N/A | 2 years after<br>notification | Best practice                     |  |
| Contracts and<br>Agreements | Forms of tender                               | After notification | N/A | 6 years                       | Best practice                     |  |

| Part 4: I                  | Human Resources a  | nd Health                | n & Safety   |                                 |  |                            |
|----------------------------|--|--------------------------|--|---------------------------------|--|----------------------------|
| Document Overview          |  | Retention S              | chedule  |                                 | Document Mana  | gement                     |
| Function                   | Record Type  | Retention<br>Trigger     | Minimum<br>Retention<br>Period   | Recommended<br>Retention Period | Reason for Retention   | Information Asset<br>Owner |
| 11. EMPLO                  | YEES TAX AND SECURITY  |                          |  |                                 |  |                            |
| Tax and Social<br>Security | Record of taxable payments; record of<br>tax deducted or refunded; record of<br>earnings on which standard NI<br>Contributions payable; record of<br>employer's and employee NI<br>contributions | End of Financial<br>Year | Not less than 3<br>years after the<br>end of the<br>financial year to<br>which they relate | 6 years                         | Legal Compliance: HM<br>Revenue and Customs<br>requires retention of each<br>payment for 3 years.<br>Income Tax (PAYE)<br>Regulations 2003 (SI<br>2003/2682 Reg 97).<br>The Income Tax<br>(employments)<br>Regulations 1993 (SI<br>1993/744) and amended<br>1996 |                            |
| Tax and Social<br>Security | NIC contracted out arrangements; Inland<br>Revenue notice of code changes, pay<br>and tax details.   | End of Financial<br>Year | Not less than 3<br>years after the<br>end of the<br>financial year to<br>which they relate | 6 years                         | Legal compliance:<br>Income Tax (PAYE)<br>Regulations 2003 (SI<br>2003/2682 Reg 97).<br>The Income Tax   |                            |



|                            |   |                          |  |  | (employments)<br>Regulations 1993 (SI<br>1993/744) and amended<br>1996.<br>Taxes Management Act<br>1970   |
|----------------------------|---|--------------------------|--|--|---|
| Tax and Social<br>Security | Copies of notices to employees (e.g.<br>P45, P60)   | End of Financial<br>Year | Not less than 3<br>years after the<br>end of the<br>financial year to<br>which they relate | 6 years plus current<br>financial year | Legal compliance:<br>Income Tax (PAYE)<br>Regulations 2003 (SI<br>2003/2682 Reg 97).<br>The Income Tax<br>(employments)<br>Regulations 1993 (SI<br>1993/744) and amended<br>1996.<br>Taxes Management Act<br>1970                           |
| Tax and Social<br>Security | HMRC notice of code changes, pay & tax details  | End of Financial<br>Year | 6 years  | 6 years                                | Legal compliance: Taxes<br>Management Act 1970  |
| Tax and Social<br>Security | Expenses claims   | End of Financial<br>Year | 3 years from the<br>end of the tax<br>year they relate to                                  | 6 years                                | Best practice: HMRC   |
| Tax and Social<br>Security | Record of sickness payments   | On payment               | 6 years  | 6 years                                | Legal compliance: Taxes<br>Management Act 1970<br>Inland Revenue require<br>retention of each<br>payment for 3 years.<br>SSPR recommends 3<br>years following year to<br>which they relate  |
| Tax and Social<br>Security | Record of maternity payments, statutory<br>paternity pay, statutory shared parental<br>pay and statutory adoption pay | On payment               | 6 years  | 6 years                                | Legal compliance: The<br>Statutory Maternity Pay<br>(General) Regulations<br>1986 (SI 1986/1960) as<br>amended.<br>The Statutory Paternity<br>Pay and Statutory<br>Adoption Pay (admin)<br>Regulations 2002 (SI<br>2002/2820) and Statutory |



|                            |  |                               |  |  | Shared Parental Pay<br>(Admin) regulations 2014<br>(SI 2014/2929)  |
|----------------------------|--|-------------------------------|--|--|--|
| Tax and Social<br>Security | Income Tax and NI returns  | End of Financial<br>Year      | Not less than 3<br>years after the<br>end of the<br>financial year to<br>which they relate | 6 years                                      | Legal compliance:<br>Income Tax (PAYE)<br>Regulations 2003 (SI<br>2003/2682 Reg 97).<br>The Income Tax<br>(employments)  |
|                            |  |                               |  |  | Regulations 1993 (SI<br>1993/744) and amended<br>1996  |
| Tax and Social<br>Security | Redundancy details and record of<br>payments & refunds   | Date of redundancy            | N/A  | 6 years                                      | Best practice: CIPD<br>recommended   |
| Tax and Social<br>Security | Revenue and Customs approvals  | N/A                           | N/A  | Permanently                                  | Best practice: CIPD<br>recommended   |
| Tax and Social<br>Security | Annual earnings summary  | End of Financial<br>Year      | N/A  | 12 years                                     | Best practice  |
| Tax and Social<br>Security | Payroll/ salary records, overtime,<br>bonuses expenses etc.  | End of Financial<br>Year      | Not less than 3<br>years after the<br>end of the<br>financial year to<br>which they relate | 3 years                                      | Legal compliance:<br>Income Tax (PAYE)<br>Regulations 2003 (SI<br>2003/2682 Reg 97).<br>The Income Tax<br>(employments)<br>Regulations 1993 (SI<br>1993/744) and amended<br>1996 |
| Tax and Social<br>Security | Detailed returns of pension fund<br>contributions; annual reconciliations of<br>fund contributions | N/A                           | N/A  | Permanently                                  | Best practice  |
| Tax and Social<br>Security | Qualifying service details   | After transfer or value taken | N/A  | 6 years                                      | Best practice: CIPD<br>recommended   |
| Tax and Social<br>Security | Trade Union agreements   | Date of cessation             | N/A  | 10 years after<br>ceasing to be<br>effective | Best practice: CIPD<br>recommended   |
| Tax and Social<br>Security | Inland Revenue approvals   | End of company                | N/A  | Life of company                              | Best practice: CIPD<br>recommended   |



| Tax and Social<br>Security | Annual earnings summary  | End of Tax Year                   | N/A  | 3 years from the<br>end of the tax year<br>to which they relate | Best practice: HMRC  |
|----------------------------|--|-----------------------------------|--|---|--|
| 12. HUMAN R                | ESOURCES – PERSONNEL RECORD  | S                                 |  |   |  |
| Personnel Records          | Terms and conditions of service, both<br>general terms and conditions applicable<br>to all staff, and specific terms and<br>conditions applying to individuals | Leaving date                      | N/A  | 6 years   | Legal compliance:<br>*Limitation Act 1980<br>Limitation for legal<br>proceedings   |
| Personnel Records          | Benefits and Deductions (Service contracts for directors (companies)   | Date of cessation of directorship | 3 years  | 6 years   | Best practice: ICSA  |
| Personnel Records          | Remuneration package   | Leaving date                      | N/A  | 6 years   | Legal compliance:<br>Limitations Act 1980  |
| Personnel Records          | Former employees' Human Resources<br>files   | Leaving date                      | N/A  | 6 years   | Best practice: CIPD<br>recommended   |
| Personnel Records          | References to be provided for former<br>employees  | Leaving date                      | N/A  | 6 years   | Best practice: CIPD<br>recommended   |
| Personnel Records          | Training Programmes  | Leaving date                      | N/A  | 6 years   | Best practice: CIPD<br>recommended   |
| Personnel Records          | Individual Training Records  | Leaving date                      | N/A  | 6 years   | Best practice: CIPD<br>recommended   |
| Personnel Records          | Short lists, interview notes and related application forms   | Recruitment decision              | N/A  | 1 year  | Best practice: CIPD<br>recommended   |
| Personnel Records          | Application forms of non-short-listed candidates   | After notification                | 1 year   | 1 year  | Legal compliance:<br>SDA & RRA recommend<br>3 months<br>Commission for Racial<br>Equality and Equal<br>Opportunities<br>recommends 6 months. |
| Personnel Records          | PVG_certificate number   | Date of clearance                 | Date of clearance<br>+ up to a<br>maximum of 6<br>months | 3 years   | Legal compliance<br>practice (Home office)   |
| Personnel Records          | Timecards/ sheets  | End of Financial<br>Year          | N/A  | 2 years   | Best practice: CIPD<br>recommended   |
| 13. HEALTH A               | AND SAFETY   |                                   |  |   |  |
| Health & Safety            | Medical records relating to control of asbestos  | 40 years continuous               | 40 years   | 40 years  | Legal compliance: The<br>Control of Asbestos at<br>Work Regulations 2002   |



| Health & Safety | Health and safety assessments; records of consultations with safety reps | N/A                | Permanently                      | Permanently                      | (SI 2002/ 2675). Also see<br>the Control of Asbestos<br>Regulations 2006 (SI<br>2006/2739) and the<br>Control of Asbestos<br>Regulations 2012 (SI<br>2012/632<br>Legal compliance: Health<br>and Safety at Work Act               |
|-----------------|--|--------------------|----------------------------------|----------------------------------|---|
| Health & Safety | Health and safety policy statements                                      | N/A                | Permanently                      | Permanently                      | 1979<br>Legal compliance: Health<br>and Safety at Work Act<br>1979  |
| Health & Safety | Accident records, reports, accident books                                | Date of occurrence | 3 years or until<br>person is 21 | 3 years or until<br>person is 21 | Legal compliance:<br>RIDDOR Limitation for<br>legal proceedings<br>RIDDOR 1995 and<br>Prescription and<br>Limitation (Scotland) Act<br>1973.<br>Special rules apply<br>concerning incidents<br>involving hazardous<br>substances. |
| Health & Safety | Sickness records   | Date of occurrence | 3 years                          | 6 years from date of sickness    | Legal compliance: The<br>Statutory Sick Pay<br>(General) Regulations<br>1982 (SI 1982/894) as<br>amended<br>Professional Standards<br>Agency  |
| Health & Safety | Health and safety statutory notices                                      | Once compliant     | 5 years after<br>compliance      | 6 years after<br>compliance      | Legal compliance:<br>Prescription and<br>Limitation (Scotland) Act<br>1973  |

## Part 5: Housing Applications and Tenancy Records



| Document Overview                  |  | Retention S          | Schedule  |   | Document Management   |                            |
|------------------------------------|--|----------------------|---|---|---|----------------------------|
| Function                           | Record Type  | Retention<br>Trigger | Minimum<br>Retention<br>Period                      | Recommended<br>Retention Period                     | Reason for Retention  | Information Asset<br>Owner |
| 14. APPLICA                        | TIONS AND TENANCY RECORDS  |                      |   |   |   |                            |
| Application and<br>Tenancy Records | Applications for accommodation   | Offer accepted       | N/A   | 6 years after offer accepted                        | Best practice: Limitation<br>Act 1980, section 2  |                            |
| Application and<br>Tenancy Records | Housing Benefit notifications  |                      | N/A   | 2 Years   | Best practice:<br>Recommendation from<br>Chartered Institute of<br>Housing.<br>Good practice as per<br>DWP guidance   |                            |
| Application and<br>Tenancy Records | Rent statements  |                      | N/A   | 2 years   | Best practice   |                            |
| Application and<br>Tenancy Records | Tenants' tenancy Files, including rent<br>payment records, and details of any<br>complaints and harassment cases               | Continuous           | 5 years   | 6 years   | Legal compliance:<br>Prescription and<br>Limitation (Scotland) Act<br>1973  |                            |
| Application and<br>Tenancy Records | Former tenants' Tenancy Agreements,<br>and details of their leaving  | End of tenancy       | 5 years   | 6 years   | Legal compliance:<br>Prescription and<br>Limitation (Scotland) Act<br>1973  |                            |
| Application and<br>Tenancy Records | Care plans/ case files for adults and related documents  | End of support       | 8 years from end<br>of care. (Adult<br>Social Care) | 8 years from end of<br>care. (Adult Social<br>Care) | Legal compliance:<br>Records Management<br>Code of Practice for<br>Health and Social Care<br>2016<br>Some documents may be<br>transferred to subsequent<br>caring agency. |                            |
| Application and<br>Tenancy Records | Documentation, correspondence and<br>information provided by other agencies<br>relating to special needs of current<br>tenants |                      | 6 years   | 6 years   | Best practice   |                            |



| Application and<br>Tenancy Records | Records relating to offenders, ex-<br>offenders, and persons subject to<br>cautions |                                | 2-5 years based<br>of severity of<br>crime                                  | 2-5 years based on severity of crime  | Best practice:<br>NACRO  |
|------------------------------------|---|--------------------------------|---|---|--|
| Application and<br>Tenancy records | Sex offenders   | End of tenancy                 | 25 years or 6<br>years after<br>termination of<br>tenancy                   | 25 years or 6 years<br>after termination of<br>tenancy                      | Best guidance  |
| Application and<br>Tenancy Records | Safeguarding Referral   |                                | 10 years  | 10 years  | Legal compliance:  |
| Application and<br>Tenancy Records | Safeguarding Records - Serious Case<br>Review                                       |                                | Minimum of 364<br>days or when<br>notified Home<br>Office has closed<br>DHR | Minimum of 364<br>days or when<br>notified Home<br>Office has closed<br>DHR | Legal compliance:<br>Records relating to child<br>protection should be kept<br>for 7 years after your<br>organisation's last<br>contact with the child and<br>their family – NSPCC<br>guidance |
| 15. PROPERT                        | Y RECORDS   |                                |   |   |  |
| Property Records                   | Leases and deeds of ownership   |                                | N/A   | 15 years after expiry.  | Best practice  |
| Property Records                   | Copy of former leases   | Settlement of all issues       | 12 years  | 12 years  | Legal Compliance:<br>Limitation for legal action<br>relating to land or<br>contracts under seal.   |
| Property Records                   | Wayleaves, licences and easements   | Rights given or received cease | 12 years  | 12 years  | Legal Compliance:<br>Limitation for legal action<br>relating to land or<br>contracts under seal.   |
| Property Records                   | Abstracts of title  | Interest ceases                | 12 years after interest ceases  | 12 years  | Legal Compliance:<br>Limitation for legal action<br>relating to land or<br>contracts under seal.   |
| Property Records                   | Planning and building control permissions   | Interest ceases                | 12 years after interest ceases  | 12 years  | Legal Compliance:<br>Limitation for legal action<br>relating to land or<br>contracts under seal.   |
| Property Records                   | Searches  | Interest ceases                | 12 years after<br>interest ceases   | 12 years  | Legal Compliance:<br>Limitation for legal action   |



|                                  |   |                                    |  |                      | relating to land or   |
|----------------------------------|---|------------------------------------|--|----------------------|---|
|                                  |   |                                    |  |                      | contracts under seal.   |
|                                  |   |                                    |  |                      | Legal Compliance:   |
| Property Records                 | Property maintenance records                        |                                    | 6 years                                | 6 years              | Limitation for legal action relating to land or                   |
|                                  |   |                                    |  |                      | contracts under seal.   |
|                                  |   |                                    |  |                      | Legal Compliance:   |
|                                  |   |                                    |  |                      | Limitation for legal action                                       |
| Property Records                 | Reports and professional opinions                   |                                    | 6 years                                | 6 years              | relating to land or   |
|                                  |   |                                    |  |                      | contracts under seal.   |
|                                  |   |                                    |  |                      | Legal Compliance:   |
|                                  |   | Settlement of all                  |  |                      | Limitation for legal action                                       |
| Property Records                 | Development documentation                           | issues                             | 12 years                               | 12 years             | relating to land or   |
|                                  |   | 100000                             |  |                      | contracts under seal.   |
|                                  |   |                                    |  |                      | Legal Compliance:   |
| Deserve the Deserved             | la se la se   |                                    | 10                                     | 10                   | Limitation for legal action                                       |
| Property Records                 | Invoices  |                                    | 12 years                               | 12 years             | relating to land or   |
|                                  |   |                                    |  |                      | contracts under seal.   |
| 16. TECHNICA                     | AL AND RESEARCH RECORDS                             |                                    |  |                      |   |
|                                  |   |                                    |  | 12-15 years after    |   |
|                                  |   |                                    |  | requirements have    |   |
| Technical and                    | Technical and research records                      | After requirements                 | N/A                                    | ended for both       | Best practice   |
| Research                         |   | have ended                         |  | records and reports  |   |
|                                  |   |                                    |  | and drawings and     |   |
|                                  |   |                                    |  | other data.          |   |
|                                  | FILES AND ASSOCIATED DOCUME                         | NTS                                |  |                      |   |
| ASB case files and               | ASB (Anti-social behaviour) case files              |                                    |  | 2 years or until end |   |
| associated                       | and associated documents                            |                                    | N/A                                    | of legal action      | Best practice   |
| documents                        |   |                                    |  | of logal dotion      |   |
| 18. RESIDENT                     | MEETINGS  |                                    |  |                      |   |
| Resident Meetings                | Resident Meeting Minutes                            | From date of                       | N/A                                    | 1 year               | Best practice: ICSA   |
|                                  |   | meeting                            | 1 1// 1                                | i yoai               | recommended   |
| <b>19. PROPERT</b>               | Y SALES   |                                    |  |                      |   |
|                                  |   |                                    |  |                      |   |
| Home Ownership                   | New Sales applications                              | Offer acconted                     | 6 years after offer                    | 6 vears              | Best practice: Limitation   |
| Home Ownership<br>Property Sales | New Sales applications<br>Registrations of interest | Offer accepted<br>Sale of property | 6 years after offer<br>accepted<br>N/A | 6 years<br>2 years   | Best practice: Limitation<br>Act 1980, section 2<br>Best practice |



| Property Sales | Offer Details                                     | Offer accepted     | current year plus<br>6 years | 6 years  | Legal compliance: Estate<br>Agency Act 1979  |
|----------------|---|--------------------|------------------------------|----------|--|
| Property Sales | Completion documentation                          | Completion of Sale | 12 years                     | 12 years | Best practice                                |
| Property Sales | Post purchase questionnaire/ customer<br>feedback | Date of creation   | N/A                          | 3 years  | Best practice: National<br>Archives guidance |
| Property Sales | Right to Buy/ Acquire files                       | Completion of Sale | 12 years                     | 12 years | Best practice                                |

| Part 6:           | Adult Care Records  |                      |                                |                                 |  |                            |
|-------------------|---|----------------------|--------------------------------|---------------------------------|--|----------------------------|
| Document Overview |   | Retention S          | Schedule <sup>1</sup>          |                                 | Document Mana  | igement                    |
| Function          | Record Type   | Retention<br>Trigger | Minimum<br>Retention<br>Period | Recommended<br>Retention Period | Reason for Retention   | Information Asset<br>Owner |
| 20. CARE \$       | SERVICES (INCLUDING RESIDENTIAL HO  | OMES, HOME CA        | RE AND HOUSING                 | SUPPORT SERVICES                | 5)   |                            |
| Care Services     | Service file – care service management<br>records: strategy, planning, monitoring,<br>register of admissions and discharges,<br>visitors books, meetings and<br>correspondence  | Current year         | 8 years                        | 8 years                         | Best practice: <u>Records</u><br><u>Management Code of</u><br><u>Practice - NHS</u><br><u>Transformation</u><br><u>Directorate</u><br>(england.nhs.uk) |                            |
| Care Services     | Service user file: records documenting<br>the preparation, review and revision of a<br>personal plan for a service user, financial<br>transactions undertaken for a service<br>user, liaison with social workers<br>regarding the type of care being provided<br>to a service user or problems with | Current year         | 8 years                        | 8 years                         | Best Practice: <u>Records</u><br><u>Management Code of</u><br><u>Practice - NHS</u><br><u>Transformation</u><br><u>Directorate</u><br>(england.nhs.uk) |                            |

<sup>&</sup>lt;sup>1</sup> Retention periods assessed from a mixture of <u>Records Management Code of Practice - NHS Transformation Directorate (england.nhs.uk)</u> and Scottish Council on Archieves Record Retention December 2022 Guidance



|               | providing home care, administration of medicines to a service user.   |              |         |         |   |
|---------------|---|--------------|---------|---------|---|
| Care Services | Service user file: Personal Plans   | Current year | 8 years | 8 years | Regulation of Care         (Requirements as to         Care Services)         (Scotland) Regulations         SSI 2002 No 114.         Regulation 5 & Records         Management Code of         Practice - NHS         Transformation         Directorate         (england.nhs.uk)      |
| Care Services | Service user file: Records for service<br>users. Name, address, date of birth<br>Details of next of kin or person authorised<br>to act on their behalf. Details of users<br>general practitioner<br>Date service was first provided   | Current year | 8 years | 8 years | Regulation of Care         (Requirements as to         Care Services)         (Scotland) Regulations         SSI 2002 No 114.         Regulation 19 (1) &         Records Management         Code of Practice - NHS         Transformation         Directorate         (england.nhs.uk) |
| Care Services | Service user file: Details of any restraint<br>used; Incidents detrimental to the health<br>or welfare of a service user; Complaints,<br>outcome and action taken; Money and<br>valuables deposited by a service user /<br>when returned/what used for; Date and<br>time of death of any service user who has<br>died including doctor certifying death;<br>Details of medication without consent | Current year | 8 years | 8 years | Regulation of Care         (Requirements as to         Care Services)         (Scotland) Regulations         SSI 2002 No 114.         Regulation 19 (3) & <u>Records Management</u> <u>Code of Practice - NHS</u> <u>Transformation</u> <u>Directorate</u> (england.nhs.uk)             |



| Care Services | Care services records: Fire and<br>emergency procedures.; Fire drills and<br>alarm tests.<br>Maintenance of equipment. Daily list of<br>persons employed.<br>Date and time of death of any service<br>user who has died including doctor<br>certifying death. Medicines kept on the<br>premises. | Current year                                      | 8 years | 8 years | Regulation of Care         (Requirements as to         Care Services)         (Scotland) Regulations         SSI 2002 No 114.         Regulation 19 (3) & <u>Records Management</u> <u>Code of Practice - NHS</u> <u>Transformation</u> <u>Directorate</u> (england.nhs.uk)         |
|---------------|--|---|---------|---------|---|
| Care Services | Records of persons employed: Full<br>name, address, date of birth,<br>qualifications, training and experience.<br>Date of commencement.<br>Date of termination<br>Positions held<br>Registration (if appropriate)<br>Any disciplinary action and outcome   | Retained as<br>Personal File - See<br>HR schedule |         |         | Regulation of Care<br>(Requirements as to<br>Care Services)<br>(Scotland) Regulations<br>SSI 2002 No 114.<br>Regulation 19 (2)  |
| Care Services | Notification of death, illness and other events sent to the Care Inspectorate  | Current year                                      | 8 Years | 8 years | Regulation of Care         (Requirements as to         Care Services)         (Scotland) Regulations         SSI 2002 No 114.         Records Management         Code of Practice - NHS         Transformation         Directorate         (england.nhs.uk)         Regulation 21 & |
| Care Services | Notification of absence sent to the Care<br>Inspectorate: Proposed absence of  | End of period of absence                          | 3 Years | 3 years | Regulation of Care<br>(Requirements as to<br>Care Services)<br>(Scotland) Regulations.  |



|               | manager for a continuous period of more than 28 days.  |                      |         |         | SSI 2002 No 114.<br>Regulation 22   |
|---------------|--|----------------------|---------|---------|---|
| Care Services | Notification of changes sent to the Care<br>Inspectorate: Change of provider.<br>Change of manager<br>Change of premises<br>Change of name of an individual<br>Change of ownership of a body corporate<br>or identity of its officers.<br>Change of identity of partners   | Current year         | 3 years | 3 years | Regulation of Care<br>(Requirements as to<br>Care Services)<br>(Scotland) Regulations.<br>SSI 2002 No 114.<br>Regulation 23 (1) |
| Care Services | Notification of complaints procedure sent<br>to the Care Inspectorate: Copy of<br>complaints procedure   | Until superseded     | 3 years | 3 years | Regulation of Care<br>(Requirements as to<br>Care Services)<br>(Scotland) Regulations<br>SSI 2002 No 114.<br>Regulation 25      |
| Care Services | Notification from a care service to the Care Inspectorate: Notification of unfitness   | Date of notification | 5 years | 5 years | Regulation of Care<br>(Requirements as to<br>Care Services)<br>(Scotland) Regulations<br>SSI 2002 No 114.<br>Regulation 8       |
| Care Services | Notification from a care service to the Care Inspectorate: Appointment of a manager  | Date of notification | 5 years | 5 years | Regulation of Care<br>(Requirements as to<br>Care Services)<br>(Scotland) Regulations<br>SSI 2002 No 114.<br>Regulation 17      |
| Care Services | <ul> <li>Application by Local Authority to register<br/>a care service under s33(1)c Regulation<br/>of Care (Scotland) Act 2001: A statement<br/>that the local authority have determined<br/>that they must provide the service in<br/>order to fulfil a statutory duty; and</li> <li>A statement of the reasons for that<br/>determination (including identification of<br/>the statutory provisions which in the</li> </ul> | Until superseded     | 5 years | 5 years | The Regulation of Care<br>(Applications and<br>Provision of Advice)<br>(Scotland) Regulations<br>2002 SSI 2002/113(3)           |



|                   | opinion of the local authority give rise to that duty).   |                                     |                     |                     |  |
|-------------------|---|-------------------------------------|---------------------|---------------------|--|
| Care Services     | Statement of aims and objectives  | Until superseded                    | 5 years             | 5 years             | Regulation of Care<br>(Requirements as to<br>Care Services)<br>(Scotland) Regulations<br>SSI 2002 No 114.<br>Regulation 3                      |
| Care Services     | Certificate of registration   | Until superseded                    | 5 years             | 5 years             | Regulation of Care<br>(Scotland) Act 2001.<br>2001 asp 8 Section 9 To<br>be displayed on premises<br>concerned.                                |
| Care Services     | Dismissal of social worker - notification to Scottish Social Services Council   | Dismissal                           | 6 Years             | 6 years             | Smoking, Health and<br>Social Care (Scotland)<br>Act 2005 asp 13. Section<br>32. Inserts section 57A<br>into the 2001 Act. To be<br>in writing |
| 21. SOCIAL IS     | SSUES   |                                     |                     |                     |  |
| Social Issues     | Kept in client case file and follow appropriate retention period  |                                     |                     |                     |  |
| 22. Supportir     | ng Adults   |                                     |                     |                     |  |
| Supporting Adults | Register of adults with learning difficulties who received social work services.  | Current year                        | 100 years           | 100 years           | Scottish Council on<br>Archives Record<br>Retention  |
| Supporting Adults | Case file - adult with learning difficulties,<br>where statutory measures were taken:<br>Referral / Request for service or service<br>transferred to another provider,<br>Assessment and referral reports, Care<br>plan, contact info of client (and carer<br>where relevant) | 1. Last action<br>2. Death of adult | 10 years<br>5 years | 10 years<br>5 years | Scottish Council on<br>Archives Record<br>Retention  |
| Supporting Adults | Case file - adult with learning difficulties,<br>where statutory measures were not<br>taken: Referral / Request for service or<br>service transferred to another provider,<br>Assessment and referral reports, Care   | 1. Last action<br>2. Death of adult | 5 years<br>3 years  | 5 years<br>3 years  | Scottish Council on<br>Archives Record<br>Retention  |



|                   | plan, contact info of client (and carer where relevant)  |   |                     |                     |   |  |
|-------------------|--|---|---------------------|---------------------|---|--|
| Supporting Adults | Register of adults with mental health problems who received social work services.  | Current year  | 100 years           | 100 years           | Scottish Council on<br>Archives Record<br>Retention |  |
| Supporting Adults | Case file - adult with mental health<br>problems, where statutory measures<br>were taken: Referral / Request for service<br>or service transferred to another provider,<br>Assessment and referral reports, Care<br>plan, contact info of client (and carer<br>where relevant)       | <ol> <li>Last action</li> <li>Death of adult</li> </ol> | 10 years<br>5 years | 10 years<br>5 years | Scottish Council on<br>Archives Record<br>Retention |  |
| Supporting Adults | Case file - adult with mental health<br>problems, where statutory measures<br>were not take.<br>Referral / Request for service or service<br>transferred to another provider,<br>Assessment and referral reports, Care<br>plan, contact info of client (and carer<br>where relevant) | 1. Last action<br>2. Death of adult                     | 5 years<br>3 years  | 5 years<br>3 years  | Scottish Council on<br>Archives Record<br>Retention |  |
| Supporting Adults | Case file - Occupational therapy.<br>Referral / Request for service or service<br>transferred to another provider,<br>Assessment and referral reports, Care<br>plan, contact info of client (and carer<br>where relevant)  | 1. Last action<br>2. Death of adult                     | 5 years<br>3 years  | 5 years<br>3 years  | Scottish Council on<br>Archives Record<br>Retention |  |
| Supporting Adults | Register of adults with physical<br>disabilities who received social work<br>services.   | Current year  | 100 years           | 100 years           | Scottish Council on<br>Archives Record<br>Retention |  |
| Supporting Adults | Case file - physical disabilities.<br>Referral / Request for service or service<br>transferred to another provider,<br>Assessment and referral reports, Care<br>plan, contact info of client (and carer<br>where relevant)   | 1. Last action<br>2. Death of adult                     | 5 years<br>3 years  | 5 years<br>3 years  | Scottish Council on<br>Archives Record<br>Retention |  |
| Supporting Adults | Case file - all other adults which do not fit<br>into categories above.<br>Referral / Request for service or service<br>transferred to another provider,<br>Assessment and referral reports, Care  | 1. Last action<br>2. Death of adult                     | 5 years<br>3 years  | 5 years<br>3 years  | Scottish Council on<br>Archives Record<br>Retention |  |



|                   | plan, contact info of client (and carer where relevant)   |              |         |         |   |
|-------------------|---|--------------|---------|---------|---|
| Supporting Adults | Plan of use of the service (Personal<br>Plans)  | Current Year | 8 years | 8 years | The Regulation of Care         (Requirements as to         Care Services)         (Scotland) Amendment         Regulations 2004. SSI         2004 No 94. Regulation         2 – Amends SSI 2002         No 114 as amended by         SSI 2003 No 149 and         SSI 2003 No 572. &         Records Management         Code of Practice - NHS         Transformation         Directorate         (england.nhs.uk) |
| Supporting Adults | NHS/LA agreement  | Current Year | 8 Years | 8 Years | The Community Care         (Joint Working etc)         (Scotland) Regulations         2002. SSI 2002 No 533         Regulations 2 (b), 3 (b)         To be in writing Reg. 9         & Records         Management Code of         Practice - NHS         Transformation         Directorate         (england.nhs.uk)  |
| Supporting Adults | Part 9 Care Plan (under the Mental<br>Health (Care and Treatment) (Scotland)<br>Act 2003, Part 9 - Compulsion Orders).<br>Retain on case file | Current year | 8 years | 8 years | Mental Health (Content<br>and amendment of care<br>plans) (Scotland)         Regulations 2005. SSI         2005 No 309 & Records         Management Code of<br>Practice - NHS   |



|                   |   |                                     |                    |                    | <u>Transformation</u><br><u>Directorate</u><br>(england.nhs.uk)  |
|-------------------|---|-------------------------------------|--------------------|--------------------|--|
| Supporting Adults | Social Circumstances report - under the<br>Mental Health (Care and Treatment)<br>(Scotland) Act 2003. Retain on case file | Current year                        | 8 years            | 8 years            | Mental Health (Social<br>Circumstances Reports)<br>(Scotland) regulations<br>2005. SSI 2005 No 310<br>Regulation 2 & <u>Records</u><br><u>Management Code of</u>   |
|                   |   |                                     |                    |                    | Practice - NHS<br>Transformation<br>Directorate<br>(england.nhs.uk)  |
| Supporting Adults | Content of Part 9 Care Plan. Retain on case file  | Current year                        | 8 years            | 8 years            | Mental Health (content<br>and amendment of Part 9<br>care plans) (Scotland)<br>Regulations 2005.<br>SSI2005 No 312<br>Regulation 2 & <u>Records</u><br><u>Management Code of</u><br><u>Practice - NHS</u><br><u>Transformation</u><br><u>Directorate</u><br>(england.nhs.uk) |
| Supporting Adults | Interviews. Retain on case file   | 1. Last action<br>2. Death of adult | 5 years<br>3 years | 5 years<br>3 years | Adult Support and<br>Protection (Scotland) Act<br>2007.<br>2007 asp10 Section 8  |
| Supporting Adults | Medical examinations. Retain on case file   | 1. Last action<br>2. Death of adult | 5 years<br>3 years | 5 years<br>3 years | Adult Support and<br>Protection (Scotland) Act<br>2007.<br>2007 asp10 Section 9  |
| Supporting Adults | Request for records. Retain on case file  | 1. Last action<br>2. Death of adult | 5 years<br>3 years | 5 years<br>3 years | Adult Support and<br>Protection (Scotland) Act<br>2007.  |



| Supporting Adults | Assessment orders (Issued by Sheriff.<br>Expires 7 days from issue.). Retain on<br>case file                          | 1. Last action<br>2. Death of adult | 5 years<br>3 years | 5 years<br>3 years | 2007 asp10 Section 10.<br>When not made during a<br>visit then the request<br>must be in writing This<br>includes electronic<br>means<br>Adult Support and<br>Protection (Scotland) Act<br>2007.<br>2007 asp10<br>Section 11 |
|-------------------|---|-------------------------------------|--------------------|--------------------|--|
| Supporting Adults | Removal orders(Issued by Sheriff.<br>Expires 7 days from issue.). Retain on case file                                 | 1. Last action<br>2. Death of adult | 5 years<br>3 years | 5 years<br>3 years | Adult Support and<br>Protection (Scotland) Act<br>2007.<br>2007 asp10<br>Section 14  |
| Supporting Adults | Banning order. Retain on case file  | 1. Last action<br>2. Death of adult | 5 years<br>3 years | 5 years<br>3 years | Adult Support and<br>Protection (Scotland) Act<br>2007.<br>2007 asp10 Section 19.<br>Expires (a) On a<br>specified date; (b) The<br>date recalled; or (c) 6<br>months after it is granted                                    |
| Supporting Adults | Report of a visit<br>(It is assumed a report of a visit under<br>Section 36 will be required). Retain on<br>case file | 1. Last action<br>2. Death of adult | 5 years<br>3 years | 5 years<br>3 years | Adult Support and<br>Protection (Scotland) Act<br>2007.<br>2007 asp10. Section 36  |
| Supporting Adults | Adult Protection Committee. Procedures, practices, arrangements   | Until superseded                    | 5 years            | 5 years            | Adult Support and<br>Protection (Scotland) Act<br>2007.<br>2007 asp10 Section 42.<br>Consider for permanent<br>preservation in an<br>archive. See Democracy<br>schedule.   |
| Supporting Adults | Adult Protection Committee. Minutes   | Current year                        | 5 years            | 5 years            | Adult Support and<br>Protection (Scotland) Act<br>2007.  |



|                   |  |                                      |                    |                                 | 2007 asp10 Section 42.           |
|-------------------|--|--------------------------------------|--------------------|---------------------------------|----------------------------------|
|                   |  |                                      |                    |                                 | Consider for permanent           |
|                   |  |                                      |                    |                                 | preservation in an               |
|                   |  |                                      |                    |                                 | archive. See Democracy           |
|                   |  |                                      |                    |                                 | schedule.                        |
|                   |  |                                      |                    |                                 | Adult Support and                |
|                   |  |                                      |                    |                                 | Protection (Scotland) Act        |
|                   |  |                                      |                    |                                 | 2007.                            |
|                   | Adult Protection Committee, Biennial     |                                      |                    |                                 | 2007.<br>2007 asp10. Section 46. |
| Supporting Adults |  | Current year                         | 5 years            | 5 years                         |                                  |
|                   | report                                   |                                      |                    |                                 | Consider for permanent           |
|                   |  |                                      |                    |                                 | preservation in an               |
|                   |  |                                      |                    |                                 | archive. See Democracy           |
|                   |  |                                      |                    |                                 | schedule.                        |
|                   |  |                                      |                    |                                 | Adult Support and                |
|                   | Records of the exercise of the           | 1. Last action                       | 5 years            | 5 years                         | Protection (Scotland) Act        |
| Supporting Adults | withdrawer's powers. Retain on case file | 2. Death of adult                    | 3 years            | 3 years                         | 2007.                            |
|                   |  |                                      |                    |                                 | 2007 asp10. Section              |
|                   |  |                                      |                    |                                 | 30B                              |
|                   |  |                                      | Recommend all      |                                 | Healthcare Improvement           |
|                   |  |                                      | records be         | 75 <sup>th</sup> birthday or 25 | Scotland (requirements           |
|                   | Patient Care Record                      | 1.75th birthday<br>2. Death of adult | retained until the | ay or death whichever is        | as to Independent Health         |
| Supporting Adults |  |                                      | 75th birthday or   |                                 | Care Services)                   |
|                   |  |                                      | 25 years after     | the later                       | Regulations 2011. SSI            |
|                   |  |                                      | date of death      |                                 | 2011 No 182. Regulation          |
|                   |  |                                      | whichever is later |                                 | 4                                |
| 23. Supportin     | g Disabilities                           |                                      |                    |                                 |                                  |
| Supporting        | Kept in client case file and follow      |                                      |                    |                                 |                                  |
| Disabilities      | appropriate retention period             |                                      |                    |                                 |                                  |
| 24. Adults wit    | h Incapacity                             |                                      |                    |                                 |                                  |
|                   |  |                                      |                    |                                 | Adults with Incapacity           |
| Adults with       |  |                                      |                    |                                 | (Scotland) Act 2000. asp         |
| Incapacity        | Complaints relating to Guardianship      | Current year                         | 5 years            | 5 years                         | 4                                |
|                   |  |                                      |                    |                                 | Section 10                       |
|                   |  |                                      |                    |                                 | Adults with Incapacity           |
|                   |  |                                      |                    |                                 | (Scotland) Act 2000.             |
| Adults with       |  | Power of Attorney                    |                    |                                 | 2000 asp 4 Section 15            |
| Incapacity        | Power of Attorney                        | ceases                               | 5 years            | 5 years                         | The Adults with                  |
| mapuony           |  |                                      |                    |                                 | Incapacity (Certificate in       |
|                   |  |                                      |                    |                                 | Relation to Powers of            |
| L                 |  |                                      |                    |                                 |                                  |



|                           |  |                                    |         |         | Attorney) (Scotland)<br>Regulations 2001.<br>SSI 2001 No 80. To be<br>in writing   |
|---------------------------|--|------------------------------------|---------|---------|--|
| Adults with<br>Incapacity | Records – Attorneys<br>A continuing or welfare attorney shall<br>keep records of the exercise of his<br>powers                 | Guardianship<br>ceases             | 5 years | 5 years | Adults with Incapacity<br>(Scotland) Act 2000.<br>2000 asp 4 Sections 21,<br>30<br>To be in writing                        |
| Adults with<br>Incapacity | Statement of resident's affairs  | Guardianship<br>ceases             | 5 years | 5 years | Adults with Incapacity<br>(Scotland) Act 2000.<br>2000 asp 4. Section 43.<br>To be in writing                              |
| Adults with<br>Incapacity | Intervention orders<br>A person authorised under an<br>intervention order shall keep records of<br>the exercise of his powers. | Guardianship<br>ceases             | 5 years | 5 years | Adults with Incapacity<br>(Scotland) Act 2000.<br>2000 asp 4. Section 53<br>(3), 54. To be in writing                      |
| Adults with<br>Incapacity | Guardianship Order<br>A guardian shall keep records of the<br>exercise of his powers   | Guardianship<br>ceases             | 5 years | 5 years | Adults with Incapacity<br>(Scotland) Act 2000.<br>2000 asp 4. Sections 57,<br>65. To be in writing                         |
| Adults with<br>Incapacity | Management Plan  | Guardianship<br>ceases             | 5 years | 5 years | Adults with Incapacity<br>(Scotland) Act 2000.<br>2000 asp 4. Schedule 2-<br>1. To be in writing                           |
| Adults with<br>Incapacity | Inventory of estate  | Guardianship<br>ceases             | 5 years | 5 years | Adults with Incapacity<br>(Scotland) Act 2000.<br>2000. 2000 asp 4.<br>Schedule 2 - 3. To be<br>in writing                 |
| Adults with<br>Incapacity | Accounts   | Current financial<br>year          | 5 years | 5 years | Adults with Incapacity<br>(Scotland) Act 2000.<br>2000 asp 4. Schedule 2 -<br>7<br>As prescribed by the<br>Public Guardian |
| Adults with<br>Incapacity | Medical treatment certificates   | Death or<br>Guardianship<br>ceases | 5 years | 5 years | The Adults with<br>Incapacity (Medical<br>Treatment Certificates)  |



|                           |                           |                    |         |         | (Scotland) Regulations<br>2002<br>SI 2002 No 208.<br>Regulation 2. As per<br>schedule   |
|---------------------------|---------------------------|--------------------|---------|---------|---|
| Adults with<br>Incapacity | Certificate of Incapacity | Certificate lapses | 5 years | 5 years | The Adults with<br>Incapacity (Management<br>of Residents' Finances)<br>(Scotland) Regulations<br>2003.<br>SSI 2003 No 155.<br>Regulation 2. To be in<br>writing Schedule 1 & 2         |
| Adults with<br>Incapacity | Certificate of Incapacity | Certificate lapses | 5 years | 5 years | The Adults with<br>Incapacity (Management<br>of Residents' Finances)<br>(No 2) (Scotland)<br>Regulations 2003. SSI<br>2003 No 266. Regulation<br>2<br>To be writing. Schedules<br>2 & 2 |



#### STATUTORY RETENTION PERIODS

The following represents an ever-changing list of retention periods. The list is not exhaustive. The list may need to be modified to suit your particular organisation

The main UK legislation regulating statutory retention periods is summarised below. If employers are in doubt, it's a good idea to keep records for at least 6 years to cover the time limit for bringing any civil legal action.

#### Accident books, accident records/reports

Statutory retention period: 3 years from the date of the last entry or, if the accident involves a child/ young adult, then until that person reaches the age of 21. See below for accidents involving chemicals or asbestos.

Statutory authority: The Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 1995 (RIDDOR) (SI 1995/3163) as amended, and Limitation Act 1980. Special rules apply concerning incidents involving hazardous substances (see below).

#### Accounting records

Statutory retention period: 3 years for private companies, 6 years for public limited companies.

Statutory authority: Section 221 of the Companies Act 1985 as modified by the Companies Acts 1989 and 2006.

#### Income tax and NI returns, income tax records and correspondence with HMRC

Statutory retention period: not less than 3 years after the end of the financial year to which they relate.

Statutory authority: The Income Tax (Employments) Regulations 1993 (SI 1993/744) as amended, for example by The Income Tax (Employments) (Amendment No. 6) Regulations 1996 (SI 1996/2631).

#### Medical records and details of biological tests under the Control of Lead at Work Regulations

Statutory retention period: 40 years from the date of the last entry.

Statutory authority: The Control of Lead at Work Regulations 1998 (SI 1998/543) as amended by the Control of Lead at Work Regulations 2002 (SI 2002/2676).

## Medical records as specified by the Control of Substances Hazardous to Health Regulations (COSHH)

Statutory retention period: 40 years from the date of the last entry.

Statutory authority: The Control of Substances Hazardous to Health Regulations 1999 and 2002 (COSHH) (SIs 1999/437 and 2002/2677).

#### Medical records under the Control of Asbestos at Work Regulations:

medical records containing details of employees exposed to asbestos and medical examination certificates

Statutory retention period: (medical records) 40 years from the date of the last entry; (medical examination certificates) 4 years from the date of issue.

Statutory authority: The Control of Asbestos at Work Regulations 2002 (SI 2002/2675). Also see the Control of Asbestos Regulations 2006 (SI 2006/2739) and the Control of Asbestos Regulations 2012 (SI 2012/632)



#### Medical records under the Ionising Radiations Regulations 1999

Statutory retention period: until the person reaches 75 years of age, but in any event for at least 50 years.

Statutory authority: The Ionising Radiations Regulations 1999 (SI 1999/3232).

# Records of tests and examinations of control systems and protective equipment under the Control of Substances Hazardous to Health Regulations (COSHH)

Statutory retention period: 5 years from the date on which the tests were carried out.

Statutory authority: The Control of Substances Hazardous to Health Regulations 1999 and 2002 (COSHH) (SIs 1999/437 and 2002/2677).

#### Records relating to children and young adults

Statutory retention period: until the child/young adult reaches the age of 21. Statutory authority: Limitation Act 1980.

**Retirement Benefits Schemes** – records of notifiable events, for example, relating to incapacity Statutory retention period: 6 years from the end of the scheme year in which the event took place. Statutory authority: The Retirement Benefits Schemes (Information Powers) Regulations 1995 (SI 1995/3103)

#### Statutory Maternity Pay records, calculations, certificates (Mat B1s) or other medical evidence

Statutory retention period: 3 years after the end of the tax year in which the maternity period ends. Statutory authority: The Statutory Maternity Pay (General) Regulations 1986 (SI 1986/1960) as amended.

#### Wage/salary records (also overtime, bonuses, expenses)

Statutory retention period: 6 years. Statutory authority: Taxes Management Act 1970.

#### National minimum wage records

Statutory retention period: 3 years after the end of the pay reference period following the one that the records cover.

Statutory authority: National Minimum Wage Act 1998.

#### Records relating to working time

Statutory retention period: 2 years from date on which they were made. Statutory authority: The Working Time Regulations 1998 (SI 1998/1833).

#### **RECOMMENDED (NON-STATUTORY) RETENTION PERIODS**



For many types of HR records, there is no definitive retention period: it is up to the employer to decide how long to keep them. Different organisations make widely differing decisions about the retention periods to adopt. Employers must consider what a necessary retention period is for them, depending on the type of record.

The advice in this document is based on the time limits for potential UK tribunal or civil claims. The period is often a question of judgement rather than there being any definitive right answer.

In England and Wales, the Limitation Act 1980 contains a 6-year time limit for starting many legal proceedings. So, where documents may be relevant to a contractual claim, it's recommended that these are kept for at least a corresponding 6-year period. In Scotland the time limits are generally 5 years, as set out in the Prescription & Limitation (Scotland) Act 1973, as amended.

#### Actuarial valuation reports

Recommended retention period: permanently.

#### Application forms and interview notes (for unsuccessful candidates)

Recommended retention period: 6 months to a year. (Because of the time limits in the various discrimination Acts, minimum retention periods for records relating to advertising of vacancies and job applications should be at least 6 months. A year may be more advisable as the time limits for bringing claims can be extended. Successful job applicants documents will be transferred to the personnel file in any event.

## Assessments under health and safety regulations and records of consultations with safety representatives and committees

Recommended retention period: permanently.

#### Inland Revenue/HMRC approvals

Recommended retention period: permanently.

#### Money purchase details

Recommended retention period: 6 years after transfer or value taken.

#### **Parental leave**

Recommended retention period: 5 years from birth/adoption of the child or 18 years if the child receives a disability allowance.

#### Pension scheme investment policies

Recommended retention period: 12 years from the ending of any benefit payable under the policy.

#### Pensioners' records

Recommended retention period: 12 years after benefit ceases.

Personnel files and training records (including disciplinary records and working time records)



Recommended retention period: 6 years after employment ceases.

#### Redundancy details, calculations of payments, refunds, notification to the Secretary of State

Recommended retention period: 6 years from the date of redundancy

Senior executives' records (that is, those on a senior management team or their equivalents)

Recommended retention period: permanently for historical purposes.

#### Statutory Sick Pay records, calculations, certificates, self-certificates

Recommended retention period: The Statutory Sick Pay (Maintenance of Records) (Revocation) Regulations 2014 (SI 2014/55) abolished the former obligation on employers to keep these records. Although there is no longer a specific statutory retention period, employers still have to keep sickness records to best suit their business needs. It is advisable to keep records for at least 3 months after the end of the period of sick leave in case of a disability discrimination claim. However, if there were to be a contractual claim for breach of an employment contract it may be safer to keep records for 6 years after the employment ceases.

#### Timecards

Recommended retention period: 2 years after audit.

#### Trade union agreements

Recommended retention period: 10 years after ceasing to be effective.

#### **Trust deeds and rules**

Recommended retention period: permanently.

#### Trustees' minute books

Recommended retention period: permanently.

#### Works council minutes

Recommended retention period: permanently.